

TERMS AND CONDITIONS

MERJ PLATFORM PARTICIPATION AGREEMENT

This agreement is entered into between MERJ Exchange Limited, duly licenced as a Securities Exchange under the Seychelles Securities Act 2007, and the Client and sets out the terms and conditions on and subject to which MERJ Exchange Limited and the Client will enter into Transactions.

This agreement forms part of this application and consists of the following documentation -

- 1 Terms and Conditions of MERJ Platform Participation Agreement
- 2 Risk Disclosure Statement



MERJ PLATFORM PARTICIPATION AGREEMENT

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RISK DISCLOSURE STATEMENT



TERMS AND CONDITIONS

1 INTERPRETATION AND DEFINITIONS

- 1.1 Unless otherwise stated or inconsistent with the context in which they appear, the following expressions shall bear the following meanings and cognate expressions shall bear corresponding meanings -
- 1.1.1 **“Abnormal Market Conditions”** means that, in the opinion of MERJ, abnormal, emergency or unusual conditions exist in Eligible Assets, the effect or likely effect of which is that the prices or availability of any Eligible Asset is materially affected;
- 1.1.2 **“Account”** means a funds account, securities account or depository account held with MERJ, a bank, Service Provider or other third party;
- 1.1.3 **“Act”** means the Seychelles Securities Act, 2007 as may be amended and any regulation prescribed by the Minister or the Seychelles Financial Services Authority;
- 1.1.4 **“the/this Agreement”** means the Application Form, the Risk Disclosure Statement, the Privacy Policy and the Fee Schedules per the website, the Rules and the terms and conditions as set out in this document and all other Appendices and schedules to these terms and conditions, any other document expressed by MERJ to be part of this Agreement and any variation, novation or replacement of it;
- 1.1.5 **“Appendices”** means the appendices attached to these terms and conditions and **“Appendix”** shall mean any of them as the context may indicate;
- 1.1.6 **“Applicable Law”** includes each law, regulation, by-law, code, notice, directive and order in Seychelles which -
- 1.1.6.1 applies to the conduct by MERJ of its business; or
- 1.1.6.2 applies to the performance by MERJ or the Client of its obligations under this Agreement or any Transaction; or
- 1.1.6.3 otherwise applies to MERJ or to the Client;
- 1.1.7 **“Application Form”** means the application form and account opening documentation completed by the Client and submitted to MERJ;
- 1.1.8 **“Associate”** means, in the case of MERJ only, each of its Related Companies and Service Providers;
- 1.1.9 **“Automated Trading System”** means an electronic trading platform referred to in clause 5, made available by MERJ to the Client, including by way of the Internet, for the purposes, among other things, of entering into certain types of Transactions;



- 1.1.10 **“Business Day”** means a day other than a Saturday, Sunday or public holiday within the meaning of the Public Holidays Act 1976 in the Seychelles or any public holidays in the applicable offshore jurisdiction of the Transaction and excluding any other day on which the Exchange is closed;
- 1.1.11 **“Clearing Agency”** means a company that is licensed and regulated in Seychelles or a recognized jurisdiction for the provision of clearing and settlement services of securities;
- 1.1.12 **“Client”**, “ means a MERJ Platform Participant who has submitted the Application Form and agreed to be bound by the terms and conditions of this Agreement and who has been notified by MERJ that its application has been successful;
- 1.1.13 **“Client Funds”** means, in relation to the Client -
- 1.1.13.1 all funds which -
- 1.1.13.1.1 MERJ or any person on its behalf holds for, or receives from or on behalf of, the Client; and
- 1.1.13.1.2 is not immediately due and payable on demand to MERJ or that other person for its own account; and
- 1.1.13.2 where the funds are required to be held in a Segregated Funds Account, all such funds held in a Segregated Funds Account;
- 1.1.14 **“Commencement Date”** means the date on which MERJ notifies the Client that, having received and accepted a duly completed and transmitted Application Form and completed all further checks or enquiries that MERJ deems necessary or desirable, the Client’s application has been accepted;
- 1.1.15 **“Confidential Information”** means in relation to the Client and MERJ and each of its Associates -
- 1.1.15.1 the know-how, trade secrets, technical processes, information relating to pricing, market share, products, finances, clients or suppliers, the right to all lists of clients and suppliers of that party or of any of its Associates; and
- 1.1.15.2 other information relating to that party or to any of its Associates and their respective businesses,
- which by its nature, or by the circumstances of its disclosure to the holder of the information, is or could reasonably be expected to be regarded as confidential;
- 1.1.16 **“Confirmation”** –
- 1.1.16.1 means, in relation to a Transaction, a document or other confirming evidence delivered to one party by the other party, exchanged between the Parties,



available by way of a MERJ Platform or otherwise effected, and whether by way of the MERJ Platform or otherwise, in each case for the purposes of confirming or evidencing that Transaction; but

- 1.1.16.2 does not include an electronic mail or text message, unless MERJ specifies otherwise in that electronic mail or text message or otherwise in writing;
- 1.1.17 **“Corporate Action”** means an event (including a dividend payment, corporate restructuring, rights issue, bonus issue or share buy-back) initiated by a company that affects the securities issued by that company, including but not limited to the events contemplated in clause 12;
- 1.1.18 **“depository account”** means an account representing Eligible Assets deposited or otherwise maintained in **electronic form** pursuant to the MERJ Depository and Registry Limited Rules;
- 1.1.19 **“Disclosure Statement”** means a document containing important information about MERJ and general information about your rights and MERJ’s duties in terms of the Act;
- 1.1.20 **“Distributed Ledger Technology”** or **“DLT”** means a database system in which information is recorded, consensually shared, and synchronised across a network of multiple nodes
- 1.1.21 **“DLT Assets”** means
 - 1.1.21.1 a virtual token;
 - 1.1.21.2 a virtual financial asset;
 - 1.1.21.3 electronic money; or
 - 1.1.21.4 any other instruments
 - 1.1.21.5 that is intrinsically dependent on, or utilises, Distributed Ledger Technology
- 1.1.22 **“Eligible Assets”** means securities and DLT Assets that meet the following criteria and any additional criteria that may be laid down by a directive in the Exchange Rules:
 - 1.1.22.1 capable of being delivered by electronic means and in respect of which all requisite approvals being provided where necessary;
 - 1.1.22.2 capable of being held on a fungible basis;



- 1.1.22.3 are not subject to being distinguished by a number;
- 1.1.22.4 are not subject to any restrictions on foreign ownership, unless otherwise agreed to by MERJ and
- 1.1.22.5 are not subject to any restrictions on transferability , unless otherwise agreed to by MERJ.
- 1.1.23 **“Exchange”** means MERJ Exchange Limited, a company incorporated under the company laws of the Seychelles (Company Number 879858-1) and licensed to operate as a securities exchange in terms of the Act;
- 1.1.24 **“Electronic Money”** as defined in the National Payment Systems Act, 2014;
- 1.1.25 **“Fee Schedule”** means, at any time, any schedule, addendum or other document, by whatever name, issued by MERJ and any of its Associates containing its rates, fees, commissions and charges applicable to Transactions at that time, which is either published on the Website from time to time or otherwise available on request from MERJ, it being recorded that these may be published as separate documents or a single document from time to time;
- 1.1.26 **“Force Majeure”** means any event or cause beyond the reasonable control of MERJ, including -
- 1.1.26.1 Abnormal Market Conditions; or
- 1.1.26.2 an act of God, inevitable accident, fire, lightning, cyclone, earthquake, landslide, volcanic eruption or other natural phenomenon; or
- 1.1.26.3 sabotage, revolution, insurrection, act of war (whether declared or not) or war-like operations; or
- 1.1.26.4 a confiscation or expropriation, embargo, quarantine restriction or any like event; or
- 1.1.26.5 any strike, dispute or lockout; or
- 1.1.26.6 an epidemic, toxic emission or any like event; or
- 1.1.26.7 a requirement, restriction, prohibition, intervention, law, regulation, decree or other legally enforceable order of any Government; or
- 1.1.26.8 an explosion, nuclear accident or any like event; or
- 1.1.26.9 a telecommunications, network, power or equipment failure or damage, or power or water shortage,



as a result of which, in each case in the opinion of MERJ, it is impossible, impractical or illegal for MERJ to perform and comply with any of its obligations under this Agreement or any Transaction;

- 1.1.27 **“Foreign Exchange”** means any currency including but not limited to bills of exchange, letters of credit, money order, postal order, promissory note, travellers cheque or any other instruments of foreign exchange;
- 1.1.28 **“Free Margin”** means, at any time, the amount in an Account available to meet any Margin Percentage Requirement, determined in accordance with the relevant Fee Schedule;
- 1.1.29 **“FSA”** means the Seychelles Financial Services Authority;
- 1.1.30 **“Funds”** means banknotes and coins, scriptural money, electronic money and includes virtual financial assets;
- 1.1.31 **“Intellectual Property Rights”** means all patents, copyrights, trade secrets, trademarks, service marks, trade names and all other intellectual property rights;
- 1.1.32 **“Issuer”** means any person that issues an Eligible Asset.
- 1.1.33 **“Interest Earning Amount”** means the amount, as determined in accordance with clause 7 in an Account on which MERJ agrees from time to time to pay interest;
- 1.1.34 **“Licensor”** means each licensor of any software utilised by MERJ in relation to the services being provided by MERJ under this Agreement;
- 1.1.35 **“Limit Order”** means, in relation to a Transaction, an order placed by the Client on the MERJ Platform to enter into that Transaction when the security price reaches a predetermined level on the System;
- 1.1.36 **“Long Position”** means a position held by the Client in respect of a Transaction concluded by the Client as a buy trade in terms of which the Client agrees to receive the difference between the opening and closing value of the underlying asset over a period of time; or
- 1.1.37 **“Margin Percentage Requirement”** means the prevailing “margin percentage requirement” calculated in accordance with the relevant Fee Schedule;
- 1.1.38 **“Margin Requirement”** means the prevailing “margin requirement” calculated in accordance with clause 9 or the relevant Product Schedule, as applicable;



- 1.1.39 **“Margin Transaction”** means a margin Transaction that is automatically Rolled Over at the Close of Business;
- 1.1.40 **“Market Order”** means an Order to buy or sell Securities as soon as possible at the price obtainable in the market;
- 1.1.41 **“Member”** means a securities dealer or recognized overseas securities dealer that has been admitted as a member of MERJ Exchange;
- 1.1.42 **“MERJ”** means MERJ Exchange Limited and/or any of its Associates and/or Related Companies as the context dictates;
- 1.1.43 **“MERJ Platform”** means an Automated Trading System and any other electronic platform used by MERJ to provide its Services;
- 1.1.44 **“MERJ Platform Communication”** means any order or instruction or other communication sent by way of the MERJ Platform by or on behalf of the Client (or purportedly by or on behalf of the Client);
- 1.1.45 **“MERJ Platform Participant”** means a member or direct Client of MERJ which uses a MERJ Platform pursuant to the terms of this Agreement;
- 1.1.46 **“Nominee”** means a person who acts as the registered holder of Eligible Assets or of an interest in Eligible Assets, on behalf of other persons;
- 1.1.47 **“Normal Trading Hours”** means official trading times set by the MERJ;
- 1.1.48 **“Order”** means an instruction by the MERJ Platform Participant to open or close a position in respect of any particular Eligible Asset;
- 1.1.49 **“the Parties”** means the Client and MERJ and **“Party”** means any of them as the context may indicate;
- 1.1.50 **“Privacy Policy”** means the privacy policy on the Website;
- 1.1.51 **“Public Authority”** means -
- 1.1.51.1 any government in any jurisdiction whether national, federal, state, regional, territorial or local; and
- 1.1.51.2 any minister, department, office, commission, delegate, instrumentality, agency, board, authority or organisation of any government or any state-owned enterprise; and
- 1.1.51.3 the FSA;



- 1.1.52 **“Related Companies”** means MERJ Depository and Registry Limited company number 8411029-1, MERJ Clearing and Settlement Limited company number 8411028-1, MERJ Nominees Ltd. company number 210928.
- 1.1.53 **“Representative”** means, in relation to any Party, each of its officers, directors, employees, agents and representatives;
- 1.1.54 **“Risk Disclosure Statement”** means the document setting out general information in respect of the risks associated with utilising our Services;
- 1.1.55 **“Rules”** means the Market Rules, Clearing Agency Rules, Securities Facility Rules and/ or Listing Rules of MERJ;
- 1.1.56 **“Securities”** means **“securities”** as defined in Schedule 1 of the Act;
- 1.1.57 **“Securities Account”** means an account representing Eligible Assets deposited or otherwise maintained in electronic form pursuant to the Rules of MERJ;
- 1.1.58 **“Security Credentials”** means, in relation to a MERJ Platform, any security credentials that the Client uses to access or use the MERJ Platform, including any user name, account number, Client ID, one time pin sent to the Client’s cell phone number, user ID and/or password;
- 1.1.59 **“Segregated Funds Account”** means an account that, where required by this Agreement (including any appendices hereto), is established and maintained by MERJ or its Associates in accordance with the provisions of this Agreement (and all annexures hereto), for the purpose of receiving, holding and disbursing of Eligible Assets, Client Funds, including client funds of clients who have granted direct access to their clients in terms of the MERJ Rules;
- 1.1.60 **“Services”** means the facilitation of transactions in Eligible Assets on a MERJ market , including but not limited to matching buyers and sellers, clearing, settlement, registry, depository and/or nominee services as permitted by MERJ licenses and in accordance with the Rules;;
- 1.1.61 **“Service Providers”** means any entity appointed by MERJ to deliver the Services outlined in this Agreement;
- 1.1.62 **“Settlement”** means, to discharge the obligations arising from a Transaction;
- 1.1.63 **“Tax(es)”** includes any VAT, tax, levy, stamp, withholding taxes or other duty and any other charge, deduction or withholding of a similar nature (including any penalty or interest payable in connection with any failure to pay or any delay in paying any of these);
- 1.1.64 **“Terminated Transaction”** means a Transaction that is terminated in accordance with clause 22.1.7;



- 1.1.65 “**Termination Date**” means a date for the termination of all or some Transactions either as specified in a Termination Notice or as otherwise provided by this Agreement;
- 1.1.66 “**Termination Notice**” means a notice given by MERJ in accordance with this Agreement terminating all or some Transactions;
- 1.1.67 “**Transaction**” means any transaction entered into by a Client on or through a MERJ Platform or any transaction into which MERJ or its Associates have entered or propose to enter into with or on behalf of the Client involving, or referable to the value of, or granting rights or accepting obligations in respect of or by reference to an Eligible Asset;
- 1.1.68 “**Virtual Financial Assets**” means any form of digital medium recordation that is used as a digital medium of exchange, unit of account, or store of value and that is not -
- (a) electronic money;
 - (b) a security; or
 - (c) a virtual token;
- 1.1.69 “**Virtual token**” means a form of digital medium recordation that has no utility, value or application outside of the **Distributed Ledger Technology** platform on which it was issued and may only be redeemed for funds on such platform directly by the issuer of such asset, provided that electronic money shall be excluded from this definition.
- 1.1.70 “**Website**” means the website of MERJ.
- 1.2 The words written and writing include electronic mail and any other means of communication resulting in permanent visible reproduction.
- 1.3 The clause headings of this Agreement have been inserted for convenience only and shall not be taken into consideration in its interpretation.
- 1.4 Any references to the singular includes the plural and vice versa and any reference to natural persons includes legal persons and vice versa and reference to any gender includes reference to the other gender.
- 1.5 Any reference in this Agreement to a Party shall include a reference to that Party’s assigns expressly permitted under this Agreement and, if such Party is liquidated or sequestrated, be applicable also to and binding upon that Party’s liquidator or trustee, as the case may be.



- 1.6 A reference to a statute or other law includes regulations and other instruments under it and consolidations, amendments, re-enactments or replacements of any of them (whether before, or after the date of this Agreement).
- 1.7 If any provision in a definition is a substantive provision conferring rights or imposing obligations on any Party, notwithstanding that it is only in the definition clause, effect shall be given to it as if it were a substantive provision in the body of the Agreement.
- 1.8 The expiry or termination of this Agreement shall not affect such of the provisions of this Agreement as expressly provide that they will operate after any such expiry or termination or which of necessity must continue to have effect after such expiry or termination, notwithstanding that the clauses themselves do not expressly provide for this.
- 1.9 The words “include”, “including” and “in particular” shall be construed as being by way of example or emphasis only and shall not be construed as, nor shall they take effect as, limiting the generality of any preceding word/s.
- 1.10 Terms other than those defined in this agreement will be given their plain English meaning, and those terms, acronyms, and phrases generally known in the financial services industry will be interpreted in accordance with their generally known meanings.
- 1.11 Words and expressions defined in any sub-clause shall, for the purpose of the clause of which the sub-clause forms part, bear the meaning assigned to such words and expressions in that sub-clause.
- 1.12 If any provision in a definition is a substantive provision conferring rights or imposing obligations on any Party, effect shall be given to it as if it were a substantive clause in the body of the Agreement, notwithstanding that it is only contained in this interpretation clause.
- 1.13 If any period is referred to in this Agreement by way of reference to a number of days, the days shall be reckoned exclusively of the first and inclusively of the last day unless the last day falls on a day which is not a Business Day, in which case the day shall be the next succeeding Business Day.
- 1.14 The rule of construction that the contract shall be interpreted against the Party responsible for the drafting or preparation of this Agreement, shall not apply.
- 1.15 This Agreement shall be governed by and construed and interpreted in accordance with the law of the Republic of Seychelles.
- 1.16 In case of any conflict between any provisions of this Agreement and the Rules, the provisions of the Rules shall apply.

- 1.17 The word person includes an individual, a body corporate, an association of persons (whether corporate or not), a trust, a state and an agency of state (in each case, whether or not having a separate legal personality).
- 1.18 A reference to a person includes a reference to the person's executors, administrators, successors, substitutes (including persons taking by novation) and permitted assignees.
- 1.19 A reference to something having a material adverse effect on a person is a reference to it having a material adverse effect -
- 1.19.1 on that person's financial condition or operations or on its consolidated financial condition or operations; or
- 1.19.2 on its ability to comply with its obligations under this Agreement.

2 APPLICATION FORM

- 2.1 It is recorded that the submission of the Application Form amounts to acceptance by the Client to enter into this Agreement with MERJ. Either Party can terminate this Agreement at any time as stipulated in clause 24 of this Agreement.
- 2.2 By submitting the Application Form and by initiating each Transaction, the Client acknowledges to MERJ that -
- 2.2.1 the Client has received or downloaded, and read and understood, these terms and conditions, all Appendices hereto, Disclosure Statement/s, the Risk Disclosure Statement, the Fee Schedules and the Privacy Policy; and
- 2.2.2 whether or not this Agreement is specifically referred to and unless the terms of this Agreement are expressly excluded, every Transaction is governed by the terms and conditions of this Agreement.

3 TERM OF AGREEMENT

- 3.1 This Agreement takes effect, and the rights and obligations of each Party commence, on and from the Commencement Date.
- 3.2 This Agreement continues in force until terminated in accordance with its terms or as agreed by the Parties.

4 SCOPE OF AGREEMENT

- 4.1 Provided that the Client complies with its obligations under this Agreement, MERJ may enter into Transactions with the Client as set out in and in accordance with this Agreement and any annexure to this Agreement and the Rules.



- 4.2 MERJ may, but is not obliged to, enter into any Transaction with the Client or where applicable, on behalf of, the Client.
- 4.3 If MERJ specifies any further type of Transaction that it may enter into with the Client or if MERJ otherwise determines (in its sole discretion) that amendments to this Agreement are necessary, the Client acknowledges and agrees that -
- 4.3.1 MERJ may amend this Agreement including, in the case of any further type of Transaction being specified, to reflect the terms and conditions on and subject to which MERJ will enter into any such Transaction;
- 4.3.2 any such amendment will be notified to the Client by way of the Website, the MERJ Platform or electronic mail or such other form of communication as MERJ determines to be appropriate;
- 4.3.3 a copy of this Agreement, as amended, and the Rules will be available on the Website; and
- 4.3.4 Clients are required to accept amended terms within 30 business days from notification or access to the platform may be suspended. Clients may terminate the Agreement per clauses 2 and 3 in this Agreement if they do not accept amendments. The Client can activate the Account at any time after suspension by accepting the new terms.
- 4.4 This Agreement, each Transaction (and, to the extent recorded in a Confirmation, each Confirmation) together constitute a single agreement between the Parties.
- 4.5 The Client acknowledges and agrees that, unless MERJ agrees otherwise in writing -
- 4.5.1 The Transactions will only be entered into on the Client's instructions as provided for in this Agreement and MERJ will at all times have a non-discretionary mandate;
- 4.5.2 MERJ does not provide any advice, recommendation, opinion or guidance in relation to the entry into this Agreement or any Transaction, and MERJ makes no representations to the Client; and
- 4.5.3 The execution of the instructions by the Client shall at no time imply MERJ's approval of any of the Client's investment decisions and entry into of a Transaction by the Client does not mean that MERJ makes a recommendation, holds an opinion or gives guidance to the Client in relation to its entry into of that Transaction.
- 4.6 The Client acknowledges and agrees that MERJ does not intend to and is not required to consider one or more of the Client's objectives, financial situation and needs but that -
- 4.6.1 MERJ may provide general information to the Client that MERJ provides to its clients generally through its Website; and



- 4.6.2 that information will not take into account the particular needs, objectives or financial circumstances of the Client.

5 MERJ PLATFORM

5.1 Availability of MERJ Platform

- 5.1.1 For each type of Transaction offered by MERJ, MERJ will provide -
- 5.1.1.1 an Automated Trading System; or
- 5.1.1.2 another MERJ Platform that may be used for the provision of the Services.

5.2 Password-protection

- 5.2.1 Where a MERJ Platform is available, MERJ will allow access to the MERJ Platform Participant by way of a password-protected account to which the Client has access over the Internet.
- 5.2.2 The Client acknowledges and agrees that the Client may not transact with MERJ except in accordance with the specified MERJ Platform or as may otherwise be agreed by MERJ on a case by case basis.

5.3 Using a MERJ Platform

- 5.3.1 MERJ may provide a MERJ Platform for the purpose of the Client entering into certain types of Transactions, viewing Confirmations and/or other ancillary services.
- 5.3.2 The Client agrees to access and use the MERJ Platform in accordance with, and solely for the purposes set out in, this Agreement.
- 5.3.3 The provision of a MERJ Platform may involve the sub-licensing of Licensor software and/or information systems.
- 5.3.4 MERJ or the Licensor may, with or without notice to the Client, change the nature, composition, features or availability of a MERJ Platform, provided that such change shall not prevent MERJ from performing the Services.

5.4 Reference to MERJ Platform in Agreement

- 5.4.1 MERJ may provide one or more MERJ Platforms depending upon the type of Transactions that MERJ is willing to enter into at that time.
- 5.4.2 A reference to “MERJ Platform” in this Agreement is a reference to the MERJ Platform(s) provided in relation to the relevant Service or type of Transaction.

5.5 Acknowledgments and agreements of Client



- 5.5.1 The Client -
- 5.5.1.1 acknowledges and agrees that any MERJ Platform is provided on an “as is” basis;
- 5.5.1.2 acknowledges and agrees that there are significant risks associated with using and relying on a MERJ Platform, including risks related to the use of software and/or telecommunications systems, such as software errors and bugs, delays in telecommunications systems, interrupted service, data supply errors, faults or inaccuracies and security breaches;
- 5.5.1.3 assumes all risk of use or attempted use of a MERJ Platform and any data provided by way of a MERJ Platform; and
- 5.5.1.4 acknowledges and agrees that it has no recourse against MERJ or any Licensor in relation to the use or availability of a MERJ Platform or any errors in Licensor software and/or related information systems;

5.6 Security

- 5.6.1 The Client -
- 5.6.1.1 assumes full responsibility for any decision in relation to which any data provided to the Client by way of a MERJ Platform may be used or relied upon;
- 5.6.1.2 will make its own independent decision to access or use a MERJ Platform or to enter into any Transaction;
- 5.6.1.3 acknowledges and agrees that no MERJ Platform serves as the primary basis for any of the Client’s investment decisions concerning its accounts or its managed or fiduciary accounts;
- 5.6.1.4 agrees to ensure the security and confidentiality of all Security Credentials;
- 5.6.1.5 agrees and acknowledges that, if any person accesses or uses a MERJ Platform using a Security Credential, the Client is liable for the conduct of that person and the person’s compliance with this Agreement, whether or not the Client authorises the access and/or use;
- 5.6.1.6 acknowledges and agrees that, if MERJ determines that the security surrounding any MERJ Platform or the security or confidentiality of any Security Credentials is or has been breached, MERJ may terminate, revoke, suspend, modify or change any or all of the Security Credentials at any time with or without prior notice; and



- 5.6.1.7 acknowledges and agrees that where a MERJ Platform requires the use of Security Credentials, all MERJ Platform Communications are deemed to be on behalf of and authorised by the Client;
- 5.6.1.8 accepts all responsibility for the genuineness and accuracy, in relation to content and form, of all MERJ Platform Communications and for all resulting actions, including orders entered and Transactions entered into;
- 5.6.1.9 acknowledges that MERJ is not obliged to act on any MERJ Platform Communication and will be free to accept or reject, in its sole discretion, any transaction that the Client seeks to execute through the MERJ Platform;
- 5.6.1.10 acknowledges and agrees that MERJ may, at its discretion, verify receipt of any MERJ Platform Communications;
- 5.6.1.11 acknowledges and agrees that the Client has no right to amend or revoke a MERJ Platform Communication, unless MERJ agrees otherwise; and
- 5.6.1.12 acknowledges and agrees that -
 - 5.6.1.12.1 MERJ's records of any MERJ Platform Communication and any communication sent by MERJ by way of the relevant MERJ Platform are deemed to be accurate until the contrary is proven; and
 - 5.6.1.12.2 the Client bears the burden of proof that those records are inaccurate or incomplete, except in the case of manifest error or fraud.

5.7 Provision of Market Information

5.7.1 Market Information

- 5.7.1.1 The Client acknowledges and agrees that where a MERJ Platform displays market data and other purely factual information (collectively "**Market Information**") that -
 - 5.7.1.1.1 MERJ does not endorse or approve the Market Information and makes it available to the Client only as a service and convenience;
 - 5.7.1.1.2 MERJ does not guarantee the accuracy, timeliness, completeness or correct sequencing of the Market Information;
 - 5.7.1.1.3 MERJ does not warrant any results from the Client's use or reliance on the Market Information;
 - 5.7.1.1.4 MERJ is not obligated to update any information or opinions contained in any Market Information;
 - 5.7.1.1.5 MERJ may discontinue offering Market Information at any time;



- 5.7.1.1.6 MERJ will not be liable in any way for the termination, interruption, delay or inaccuracy of any Market Information; and
- 5.7.1.1.7 The Client will not redistribute or facilitate the redistribution of Market Information to any third party.

5.8 Third party Licensors

- 5.8.1 The Client acknowledges and agrees that the provision of an Automated Trading System may involve the sub-licensing of Licensors software and/or information systems.
- 5.8.2 The Client waives all claims and causes of action which it may otherwise have against a Licensors.
- 5.8.3 The Client acknowledges and agrees that -
 - 5.8.3.1 the Licensors is providing only a technical means for effecting Transactions;
 - 5.8.3.2 the Licensors is neither directly nor indirectly a party to any Transaction;
 - 5.8.3.3 the Licensors is not inviting, arranging for, or advising the Client or any third party to effect any Transaction or to purchase, sell or otherwise deal in any Eligible Asset;
 - 5.8.3.4 the Licensors is not liable in any manner to any person for the failure of any person effecting a Transaction by way of an MERJ Platform to perform its obligations under that Transaction; and
 - 5.8.3.5 the Licensors will not be involved in any dispute relating to any Transaction.
- 5.8.4 The Client -
 - 5.8.4.1 is to maintain, for the duration of this Agreement, and for a period of, not less than, 7 years afterwards, accounting and computer records that enable MERJ and/or any Licensors to determine compliance with this clause and this Agreement;
 - 5.8.4.2 is to permit MERJ and/or any Licensors to audit the Client's access to and use of any MERJ Platform (including the Client's records of its access to and use of that MERJ Platform); and
 - 5.8.4.3 acknowledges that information obtained pursuant to this clause may be used to determine the Client's compliance with this clause.

5.9 Intellectual Property Rights in MERJ Platform

- 5.9.1 The Client acknowledges and agrees that -



- 5.9.1.1 all Intellectual Property Rights in respect of or derived from a MERJ Platform are and remain the sole and exclusive property of MERJ and/or any Licensors; and
- 5.9.1.2 the Client has no Intellectual Property Rights in respect of or derived from and will not acquire any Intellectual Property Rights in relation to a MERJ Platform and/or any derivative or adaptation of a MERJ Platform.
- 5.9.2 The Client is to use all reasonable efforts -
 - 5.9.2.1 to protect any such Intellectual Property Rights in a MERJ Platform; and
 - 5.9.2.2 to comply with a request of MERJ, acting reasonably, to protect its contractual, statutory and common law rights and obligations in respect of a MERJ Platform.
- 5.9.3 If the Client becomes aware of any access to or use of the MERJ Platform by a third party that is unauthorised or which constitutes an infringement or interference with any of MERJ's and/or the Licensor's Intellectual Property Rights, it is promptly to notify MERJ and, acting reasonably, co-operate with MERJ and/or any Licensor with respect to any legal action which MERJ and/or any Licensor may undertake in respect of the infringement.

5.10 Restrictions on use of MERJ Platform

- 5.10.1 The Client acknowledges and agrees not -
 - 5.10.1.1 to access or use any Automated Trading System for any purpose other than to request prices and enter into Transactions; or
 - 5.10.1.2 to use, copy, merge, make derivative works of or transfer copies of any software; or
 - 5.10.1.3 to use or disclose to any third party any information obtained through or from a MERJ Platform other than for the purposes expressly set out in this Agreement; or
 - 5.10.1.4 to allow any access to or use of an MERJ Platform by any third party; or
 - 5.10.1.5 to sell, lease or otherwise provide, directly or indirectly, an MERJ Platform to any third party except as expressly permitted by this Agreement; or
 - 5.10.1.6 to reverse engineer, disassemble or decompile any software; or
 - 5.10.1.7 to copy any manuals related to a MERJ Platform; or
 - 5.10.1.8 to remove any statutory copyright notice, or other notice included in a MERJ Platform or Licensor software or on any medium containing that software; or



- 5.10.1.9 to transmit or receive using a MERJ Platform (or cause to transmit or receive) any information or material which is pornographic, obscene, abusive, profane, offensive, misleading, deceptive, disparaging or defamatory; or
- 5.10.1.10 to use the MERJ Platform after the expiry, termination or cancellation of this Agreement and/or any license agreement between MERJ and its Licensor.

5.11 Security and operating environment

The Client is responsible for ensuring the adequacy of the operating environment and the security of the environment, both physical and electronic, of the Client's access to and use of a MERJ Platform, including -

- 5.11.1 maintaining appropriate security measures to prevent unauthorised access to, use of or damage
 - 5.11.1.1 to a MERJ Platform and any information systems accessible through a MERJ Platform; and
 - 5.11.1.2 to any password management system not explicitly controlled by MERJ or a Licensor;
- 5.11.2 where the Client accesses and uses, or attempts to access and use, a MERJ Platform from any laptop computer or other portable device, taking all measures necessary to ensure the security, integrity and reliability of such computer or other portable device (including the security of the internet connection) and the Client is solely liable for any failure in such computer or other portable device's security, integrity or reliability; and
- 5.11.3 complying with all reasonable operational and security procedures notified by MERJ from time to time and to inform MERJ immediately of any breach of security.
- 5.12 To the maximum extent permitted by law, MERJ makes no representation or warranty (express or implied) and expressly disclaims any warranties -
 - 5.12.1 in relation to the merchantability or fitness for a particular purpose and any warranty for the access to or use of or the results of the access to or use of a MERJ Platform with respect to its suitability, availability, functionality, correctness, quality, accuracy, completeness, reliability, performance, timeliness, operation, continued availability or otherwise;
 - 5.12.2 that any MERJ Platform Communication -
 - 5.12.2.1 will result in MERJ entering into a Transaction with the Client; and/or
 - 5.12.2.2 has been received by MERJ; and



5.12.2.3 MERJ Platform meets the requirements or needs of the Client.

6 NATURE OF RELATIONSHIP

- 6.1 MERJ facilitates Transactions and provides Services to the Client in accordance with the terms of this Agreement and the Rules.
- 6.2 The Client agrees that MERJ may appoint its Related Companies and Associates to render some of the Services and, where applicable, facilitate the Transactions.
- 6.3 The Client represents and warrants to MERJ that it enters into this Agreement, and undertakes that it will enter into each Transaction, on its own behalf or on its client's behalf.
- 6.4 The aforementioned representation and warranty are deemed to be repeated each time the Client enters into a Transaction.
- 6.5 If the Client nevertheless enters into this Agreement or any Transaction on behalf of one or more principals, the Client acknowledges and agrees that MERJ does not accept any such principal as a client for the purposes of this Agreement or any Transaction.

7 INTEREST AND THIRD PARTY ACCOUNTS

- 7.1 No interest is payable by MERJ on an Account except as specifically provided for in this clause 7.
- 7.2 For purposes of this clause 7 **"Deposit Interest"** means interest payable by MERJ on Client Funds.
- 7.3 MERJ will pay Deposit Interest earned on Client Funds less applicable fees on uninvested cash in the Client's Account.
- 7.4 The applicable interest rates in respect of which MERJ will pay Deposit Interest are set out in the applicable Fee Schedule.
- 7.5 MERJ will pay Deposit Interest in arrears on such days as may be specified in the applicable Fee Schedule.
- 7.6 The Client authorises MERJ -
 - 7.6.1 to withhold or deduct from any such payment of Deposit Interest to the Client any resident or non-resident withholding tax that is required to be withheld or deducted by Applicable Law; and
 - 7.6.2 if necessary for this purpose, to withdraw any such withholding tax from a MERJ Account where Client Funds are held (including, where relevant, a Segregated Funds Account).



- 7.7 If an Account has a debit balance, the Client is to pay interest daily to MERJ on the full amount of that balance at the relevant Cost of Funds that is set out in the applicable Fee Schedule or otherwise published or provided by MERJ.
- 7.8 If the Client fails to meet any payment obligations, the Client is to pay interest daily to MERJ on the amount that was due but not paid at the relevant Cost of Funds that is set out in the then-current Risk Disclosure Statement or otherwise published or provided by MERJ.
- 7.9 The Client is to ensure that any transfer of funds by it, is drawn on or made from an account in its name and not on or from that of another party, unless MERJ has previously agreed otherwise in writing.
- 7.10 The Client acknowledges and agrees that MERJ -
- 7.10.1 may, in its absolute discretion, without being obliged to do so, return any cheque drawn on, or transfer of funds from, a third party account, unless MERJ has previously agreed otherwise in writing; and
- 7.10.2 does not accept or bear any liability or responsibility for any loss, including consequential loss, incurred or sustained by the Client as a result of or arising out of MERJ returning any cheque drawn on, or transfer of funds from, a third party account, including any loss, including consequential loss, incurred or sustained by the Client because it is subsequently in default of its obligations under this Agreement or any Transaction.

8 MARGIN TRANSACTIONS

8.1 Holding of Client Money

8.1.1 Subject to this Agreement and Applicable Law, MERJ Clearing and Settlement Limited (MERJ Clear) will hold Client Money in respect of Margin Transactions in a Segregated Funds Account.

8.2 Financing and Rollover of Margin positions

- 8.2.1 Each outstanding Margin Transaction is automatically valued and Rolled Over by MERJ at Close of Business on each day.
- 8.2.2 MERJ determines the Transaction Value as at the Close of Business.
- 8.2.3 MERJ determines the MERJ Rollover Interest Rate as at the Close of Business.
- 8.2.4 When a Margin Transaction is Rolled Over, MERJ charges the Client a fee for the Roll Over as set out in the Fee Schedule.



- 8.2.5 The Client authorises MERJ to withdraw the fee set out in clause 8.2.4 from the Segregated Funds Account immediately after the Close of Business.

8.3 Margin CFDs

- 8.3.1 Where the Client is in a Long Position in respect of the Transaction, MERJ applies to the Account with an amount equivalent to financing rate quoted in the prevailing product specification to the next trading date equal to the MERJ Rollover Interest Rate on the Transaction Value.
- 8.3.2 Where the Client is in a Short Position in respect of the Transaction, MERJ applies to the Account with an amount equivalent to overnight financing rate quoted in the prevailing product specification to the next trading date equal to the MERJ Rollover Interest Rate on the Transaction Value.

8.4 Overnight Financing Payments

- 8.4.1 For the purposes of clause 8.3, the overnight financing is calculated on the basis of the annual rate, divided by 360 or 365 (according to relevant market practice), for and including the Business Day on which that Close of Business occurs to but excluding the next spot date.
- 8.4.2 The overnight financing referred to in clause 8.3 is credited or debited, as the case may be, to the Account immediately after the Close of Business.

8.5 Close-out of Margin Transactions

- 8.5.1 A Margin Transaction may be closed out in accordance with clause 25 if –
- 8.5.2 the Client instructs MERJ to do so; or
- 8.5.3 MERJ exercises any of its rights under this Agreement to close out a Margin Transaction at any time before the Margin Transaction otherwise closes out under this Agreement.

8.6 Margin and margin maintenance



- 8.6.1 The Client is to pay to MERJ, as a margin in respect of a Transaction, such sums as MERJ may require under this Agreement or as otherwise notified in writing by MERJ to the Client.
- 8.6.2 The Client is to ensure that moneys paid to MERJ are correctly designated to be allocated to the Account.
- 8.6.3 From time to time, MERJ is to provide to the Client details of the arrangements that apply to making payments to MERJ.
- 8.6.4 The Client acknowledges and agrees that MERJ will credit those moneys to the Segregated Funds Account only when they become cleared funds.
- 8.6.5 Moneys paid by electronic fund transfers may not be available as collateral and, therefore are not Free Margin until the funds have been received and allocated to MERJ bank account.
- 8.6.6 MERJ will, in accordance with the normal practices at which the Segregated Funds Account is held, arrange for the credit of those moneys to the Segregated Funds Account as soon as practicable after they become cleared funds.
- 8.6.7 The Client undertakes to maintain the Margin Requirement(s) being either –
- 8.6.7.1 in the case of Margin Transactions entered into using the MERJ Platform, the relevant Margin Requirement(s) specified in the applicable Fee Schedule; and
- 8.6.7.2 in all other cases, the Margin Requirement(s) advised by MERJ.
- 8.6.8 The undertaking in clause 8.6.7 is deemed to be repeated at the time each Margin Transaction is entered into.
- 8.6.9 For the avoidance of doubt, the undertaking in clause 8.6.7 is a margin requirement for the purpose of clause **Error! Reference source not found..**
- 8.6.9.1 The Client acknowledges and agrees that the applicable Margin Requirement may, from time to time, be updated by MERJ by amending the relevant Fee Schedule and it is the Client's responsibility to ensure it is aware of the prevailing Margin Requirement at any point in time.



- 8.6.10 The Client must maintain sufficient Free Margin so that, should the relevant MERJ Platform become unavailable and the Client is unable to ascertain its real-time Margin Requirement or amount of Free Margin available, the applicable Margin Requirement will still be satisfied notwithstanding any market movement during that period.
- 8.6.11 The Client acknowledges and agrees that, if at any time during any day, the relevant Margin Requirement is not maintained –
- 8.6.11.1 the relevant MERJ Platform may automatically terminate and close out some or all outstanding Margin Transactions; and
- 8.6.11.2 MERJ may at its discretion, but is under no obligation to, terminate and close out some or all of the Margin Transactions.
- 8.6.12 The Client acknowledges and agrees that Free Margin in its Account at any time does not include any interest that has accrued but has not been paid under this Agreement.
- 8.6.13 The Client acknowledges that, by accessing the MERJ Platform at any time, the Client is able to view its margin position in real time.
- 8.6.14 The Client acknowledges and agrees that the Client is solely responsible for monitoring its margin position daily on a 24-hour basis, by way of the MERJ Platform, and that, in doing so, the Client must have regard to –
- 8.6.14.1 outstanding Margin Transactions;
- 8.6.14.2 the volatility of any relevant securities market or markets generally;
- 8.6.14.3 any applicable interest rate risk; and
- 8.6.14.4 the time it takes the Client to remit sufficient cleared funds to MERJ (including the time it takes those funds to clear).
- 8.6.15 The Client acknowledges and agrees that under no circumstances is it entitled to receive a margin demand, call or notice from MERJ: (Should be changed to 8.6.16)



- 8.6.15.1 In particular, the Client acknowledges and agrees that, whether or not extreme or unusual market conditions exist, where the value of outstanding Margin Transactions is moving or have moved particularly quickly against the Client, MERJ is not obliged to make a margin call or give notice before exercising its right to terminate and close out all (or some only) Transactions under this Agreement.
- 8.6.15.2 No demand, call or notice made or given by MERJ to the Client in any one or more instances invalidates the acknowledgement and agreement given by the Client in clause 8.6.15.
- 8.6.15.3 MERJ is not obliged to allow the Client time to forward further funds to meet its Margin Requirement under this clause before exercising its right to terminate and close out any Transactions (including Margin Transactions) under this Agreement.
- 8.6.15.4 However, MERJ may in its absolute discretion allow the Client time to forward funds to meet its Margin Requirement, in which event that permission is only effective once it is confirmed in writing by MERJ, and then only to the extent specified in the written notice given by MERJ.

8.7 Stop Loss Orders and Limit Orders

- 8.7.1 MERJ may agree to a Stop Loss Order by the Client in relation to a Margin Transaction.
- 8.7.2 MERJ may charge a fee it deems appropriate for the Stop Loss Order, as set out in the relevant Fee Schedule.
- 8.7.3 The Client authorises MERJ to withdraw this fee from the Segregated Funds Account when the Margin Transaction relating to the Stop Loss Order is entered into.
- 8.7.4 Subject to clause 8.7.5, MERJ will close out the relevant Margin Transaction in accordance with the Stop Loss Order.
- 8.7.5 In respect of a Margin Transaction concluded in respect of a Stop Loss Order, the Client acknowledges that –



- 8.7.5.1 market conditions, including Abnormal Market Conditions, may arise such that MERJ may only be able to terminate and close out the Margin Transaction at a price or rate that is substantially less than that in the Stop Loss Order;
- 8.7.5.2 once the Stop Loss Order is triggered, MERJ will close out the Margin Transaction at whatever price or rate it is able to obtain for the Client in the market, and
- 8.7.5.3 the Client accepts these risks accordingly.
- 8.7.6 MERJ may agree to a Limit Order placed by the Client in relation to a Margin Transaction.
- 8.7.7 MERJ may charge a fee it deems appropriate for the Limit Order.
- 8.7.8 In respect of the Margin Transaction concluded in terms of a Limit Order, the Client acknowledges that, while the Limit Order will be entered into at the price or rate set out in the Limit Order, market conditions, including Abnormal Market Conditions, may arise such that MERJ may only be able to enter into the Margin Transaction at a price or rate that is substantially different from the prices or rates prevailing in the relevant market at the time of entry into of the Margin Transaction; and the Client accepts this risk accordingly.

8.8 Trading conduct and Corporate Actions

- 8.8.1 The Client gains no ownership rights on the underlying instrument which the Transaction relates pursuant to CFD Contracts.
- 8.8.2 The Client accepts that it must acquaint itself with the relevant rules and legislation for the Exchange on which the underlying instrument is traded when trading and is bound by those rules when trading CFDs with MERJ.
- 8.8.3 For the purpose of this clause 8.8 “**Corporate Action**” means an event or action initiated by a company that affects the securities issued by that company, including but not limited to dividends, unbundling’s, takeovers, capital reductions, rights issues, share conversions, scrip dividends and share redemptions.



- 8.8.4 MERJ will act reasonably and in good faith, taking into account the nature of a Corporate Action that has occurred, in order to endeavour to preserve the economic value of the relevant Transaction.
- 8.8.5 If a Corporate Action occurs, MERJ is entitled to –
- 8.8.5.1 change MERJ prices;
 - 8.8.5.2 change MERJ spreads;
 - 8.8.5.3 change margin factors;
 - 8.8.5.4 change minimum Transaction Value or maximum Transaction Value in respect Transactions;
 - 8.8.5.5 suspend the acceptance of or refuse to accept Transactions or instructions for any affected market.
- 8.8.6 In addition, if a Corporate Action occurs MERJ is entitled to do any of the following in relation to a Transaction that is directly or indirectly affected by the Corporate Action and that was in place prior to the relevant Corporate Action –
- 8.8.6.1 change the opening MERJ price of the trade as determined by the relevant exchange;
 - 8.8.6.2 change the agreed execution price of the order as determined by the relevant exchange;
 - 8.8.6.3 close any open position and cancel any order;
 - 8.8.6.4 open a new trade or order in the relevant market; or
 - 8.8.6.5 make an appropriate credit or debit to your Account.
- 8.8.7 MERJ can exercise the above rights with or without notice depending on the nature of the Corporate Action concerned. If MERJ exercises a right before giving notice, MERJ will inform the Client as soon as reasonably practicable that we have done so.



- 8.8.8 If a dividend adjustment applies to an equity or index to which a Transaction relates and the Transaction was open at the Close of Business on the last day to trade (for that equity or index) prior to the relevant ex-dividend date MERJ will apply a dividend adjustment in accordance with clause 8.8.9 or 8.8.10.
- 8.8.9 In the case of Transactions relating to individual equities, the dividend adjustment will be applied as follows –
- 8.8.9.1 if the Client holds long individual equity CFD positions, the Account will be credited with an ex dividend adjustment net of the tax requirements of the relevant tax authority as determined by MERJ acting reasonably; and
- 8.8.9.2 if the Client holds short individual equity CFD positions, the Account will be debited an ex dividend adjustment net of the tax requirements of the relevant tax authority as determined by MERJ acting reasonably.
- 8.8.10 In the case of adjustments to index Transactions, the rate of adjustment will be determined by MERJ acting reasonably, taking into account, for example, the weighting of the companies concerned. Adjustments are applied as follows –
- 8.8.10.1 Long Positions are credited with the relevant adjustment; and
- 8.8.10.2 Short Positions are debited with the relevant adjustments.
- 8.8.11 MERJ may (acting reasonably) terminate or vary the dividend adjustment depending on changes in law, the applicable regulatory system, rates of tax and in particular the withholding tax requirements of the relevant tax authority.

9 TRADING CONDITIONS

- 9.1 In the event that the Exchange does not support Market Orders for certain Eligible Assets, if the Client places a Market Order in respect of such an Eligible Asset, MERJ will automatically cancel the Market Order. The Client will be responsible to check if the Market Order is filled in the market after order entry.
- 9.2 If the Client experiences or suspects any errors with a Market Order that the client cannot remedy, then the Client should contact MERJ immediately. MERJ will not be responsible for orders not filled due to this.



- 9.3 The Client acknowledges and agrees that in cases where a Market Order regarding an Eligible Asset is split in that the Transaction is completed over a period of more than one day, the total fees payable to MERJ for the Transaction may increase as a result of the fee as set out in the applicable Fee Schedule being charged in respect of the number of days necessary for the total execution of the Transaction.
- 9.4 Dividend payments from Eligible Asset positions will be credited to the Client's Account after deduction of any applicable standard withholding taxes payable by the Client in respect of such dividend as may be instructed by the Issuer. The Client acknowledges that MERJ does not support or offer preferential withholding tax rates that may be available due to residency or legal status. The Client further acknowledges that MERJ does not offer a tax reclaim service and that MERJ only processes corporate actions as instructed by the Issuer.

10 TRANSACTIONS IN ELIGIBLE ASSETS

- 10.1 MERJ facilitates Transactions in Eligible Assets through the Exchange. The Transactions are performed on a commission basis or as otherwise stipulated in the Rules or as otherwise indicated on the Website.
- 10.2 The Order is only submitted for execution provided it is tradable on the Exchange or through the Service Provider. If the Transaction cannot be executed on the terms outlined above, the Client will be notified on the MERJ Platform.
- 10.3 The Order may be split or merged, and thus be executed at different prices during the day of trading or the following days. In case that an Order is split, and completed partially over a period of more than one day, the total trading costs may increase. The reason for such increase is that the minimum fee as set out in the applicable Fee Schedule may be charged more than one time based on the number of days necessary for the total execution of the Order.

11 REGISTRATION AND CUSTODY ARRANGEMENTS

- 11.1 All Transactions shall be registered in the name of the Client.
- 11.2 MERJ shall, on behalf of the Client, open Accounts in accordance with the Rules.
- 11.3 MERJ shall, on behalf of the Client, hold in safe custody on behalf of the Client all share certificates or other documents evidencing title to the Transactions from time to time in accordance with the Rules.
- 11.4 Where MERJ is holding securities and DLT Assets as a Nominee, it shall do so in accordance with the Rules.



12 CORPORATE ACTIONS

Without limiting any other provision of this Agreement, this clause sets out the consequences, for the purpose of this Agreement, of any Corporate Action taken by a company in which the Client holds Eligible Assets either directly in its own name or through a MERJ Nominee.

12.1 **Definitions**

For the purpose of this clause 12 –

- 12.1.1 “**Ex-Date**” means the date immediately prior to the date on which the Corporate Action is Scheduled to take place; and
- 12.1.2 “**Pay-Date**” means, in relation to a Corporate Action, the date on which the consideration in respect of the relevant Securities to which that Corporation Action relates is payable by the Issuer.

12.2 **Rights Issues**

If the Client holds Eligible Asset positions on the last date to trade as specified by the issuer of such shares, the Client may receive an offer to acquire Eligible Assets or other Securities in respect of the issuer (“**the Rights Offer**”). The Rights Offer may be renounceable or non-renounceable. The Client shall provide MERJ with a written instruction as to the Rights Offer within the time period specified by MERJ. If the Rights Offer is non-renounceable, the Client shall be entitled to accept or reject the Rights Offer. If the Rights Offer is renounceable, the Client shall be entitled to accept or reject the Rights Offer or sell the Rights Offer to a third party. If the Client fails to respond to a non-renounceable Rights Offer within the period specified by MERJ, the Rights Offer may lapse and have no further force and effect. If the Client fails to respond to a renounceable Rights Offer within the time period specified by MERJ, MERJ shall be entitled, but not obliged, to sell the Rights Offer to any third party for the account of the Client. The proceeds from the sale of the Rights Offer will be for the account of the Client less the fees payable to MERJ in terms of this Agreement.

12.3 **Cash Dividends**

Cash dividends are allocated to the Client on the Ex-date reflecting the market price movement on the Ex-date, but the actual value of the payment will be settled on the date on which payment is made to MERJ. Dividend payments from Eligible Asset positions will be credited to the Client’s Account less any applicable withholding taxes deducted.

12.4 **Optional Dividends**

- 12.4.1 Unless the Client elects otherwise in terms of clause 12.4 dividend shall be paid in cash. The Client can elect to apply the dividend by acquiring for additional Eligible



Assets from the issuer. The Eligible Assets to be acquired by the Client as aforesaid shall be proportional to the Eligible Assets held by the Client as at the record date for the dividend. The Eligible Assets will be allocated once the reinvestment rate is confirmed for the value Pay Date, once the Eligible Assets have been received by MERJ.

- 12.4.2 The Client shall not be entitled to receive payment of a dividend in a different currency to the currency in which the dividend has been declared.

Dividends and Bonuses An issuer in which the Client holds Eligible Assets may issue additional Eligible Assets to the Client, whether in proportion to existing Eligible Asset holding or otherwise. These Eligible Assets may be issued and allotted by the issuer on the Ex-date at the value as at the Pay Date. The additional Eligible Assets issued as aforesaid shall only be available to trade once they have been received by MERJ and allocated to the Client on the MERJ Platform.

12.5 Splits, Reverse Splits/ Spin Offs

- 12.5.1 A “Share Split” is an increase in an issuer’s number of issued shares proportional to a reduction in the par value or nominal value of the existing shares. In the case of a Share Split the Client shall receive additional shares in the issuer in proportion to its shareholding. The additional shares issued in terms of a Share Split shall be allocated to the Client on the Ex-Date, but at a reduced price. The additional shares in terms of a Share Split shall be issued to the Client as fully paid up shares.
- 12.5.2 A “Reverse Share Split” is a decrease in the number of issued shares proportional to an increase in the par value of the existing shares. In terms of a Reverse Share Split the number of shares held by the Client will be reduced on the Ex-Date, but the shares held by the client after the Reverse Share Split will be reflected at an increased price.
- 12.5.3 A “Spin Off” means the issue of additional shares to the Client in a new class of shares in proportion to their existing holding in the issuer. Such additional shares are allocated on the Ex-Date.
- 12.5.4 The additional shares resulting from a Share Split or Spin Off will be allocated on the Ex-Date but will only be available for trading once such additional shares have been received by MERJ.

12.6 Tender Offers

The Client shall be entitled to tender shares in its portfolio on the terms on which the Client has been notified of by means of the MERJ Platform.

12.7 Mergers & Mergers with Elections



- 12.7.1 As a result of a merger in respect of the issuer of Eligible Assets held by the Client, the Client may become entitled to –
- 12.7.1.1 receive payment in cash on the Pay-Date;
- 12.7.1.2 be issued additional Eligible Assets in the issuer on the Ex-Date;
- 12.7.1.3 receive a combination of payment in cash and the issued of additional Eligible Assets in the issuer on the Ex-Date.
- 12.7.2 In the case of a mandatory merger, the Client shall have no election as to the form of consideration to be received by the Client in terms of clause 12.7.1. In the case of a non-mandatory merger, the Client may elect the form of payment or consideration to be received by the Client, provided that such election is exercised within the timer period set out in the applicable notice, failing which the consideration payable to the Client shall be as set out in the applicable merger notice.
- 12.7.3 Any Eligible Assets allocated as a result of the merger will only be available for trading once such Assets have been received by MERJ.

12.8 Deletion of open Orders due to a Corporate Action

- 12.8.1 On the Ex-Date open Orders are deleted for certain types of Corporate Events, as set out in the table below.

Corporate Action Type	Never delete Orders	Always delete Order	Rule in respect of deleting Orders
Tender Offers	X		
Stock splits		X	
Reversed Stock Split		X	
Bonus Issues		X	
Mandatory Mergers		X	
Spin Offs		X	
Ticker Changes		X	
De-Listings		X	

Cash Dividends			Deleted if the change in the market price is calculated to be over 20% due to the Cash Dividend
Eligible Asset Dividends			Deleted if the change in the market price is calculated to be over 20% due to the Share Dividends
Optional Dividends			Deleted if the change in the market price is calculated to be over 20% due to the Optional Dividends
Rights Issue			Deleted if the change in the market price is calculated to be over 20% due to the Rights Issue

12.9 **New Positions in non-online traded Securities and Eligible Assets**

If a Corporate Action relates to an Eligible Asset that is not tradable online with MERJ through the MERJ Platform, the following procedures shall be applicable -

- 12.9.1 Positions in respect of Eligible Asset arising as a result of a Corporate Action, are booked to the Client's Account.
- 12.9.2 The relevant Eligible Asset will be added to the Client's Account for reporting purposes.
- 12.9.3 In instances where there is an election to receive consideration by means of the issue of an Eligible Asset that is not supported by MERJ or its Service Provider on the Electronic Platform, the Client will not have the option to elect and will receive the cash settlement.

12.10 **Fractional Compensation**

- 12.10.1 A fractional Asset is less than one full share in an issuer and can arise as a result of a Corporate Action entitlement calculation. For the following Corporate Actions, MERJ shall cash compensation wherever the Client becomes entitled to a fractional Asset -
- 12.10.2 share splits;
- 12.10.3 reverse share splits;
- 12.10.4 optional dividends on share positions; and
- 12.10.5 mergers.



12.11 Taxes and Fees on Corporate actions

Taxes and fees may also occur on other Corporate Actions, other than cash dividends such as fee on a share dividend or tax on a merger. When such taxes and fees occur MERJ will debit the Client's Account accordingly.

12.12 Special Corporate Action Events

Special and infrequent Corporate Actions that do not come under the descriptions above may occur. MERJ, through its Associates and Service Providers, will handle such Corporate Actions in the overall best interest of the Client to the extent that time and operational procedures will allow.

13 FEES AND EXPENSES

- 13.1 The basis on which, the manner in which and the intervals at which the Client will remunerate MERJ and/or its Associates for the Services rendered by MERJ and/or its Associates to the Client or Transactions concluded with or on instruction of the Client in terms of this Agreement are set out in the applicable Fee Schedule as furnished via the Website or as otherwise notified by MERJ and/or its Associates to the Client or its clients generally.
- 13.2 MERJ may, on prior written notice, furnish to the Client, whether electronically or otherwise, with changes to the fees and charges from time to time.
- 13.3 The Parties agree that MERJ will calculate the fees and charges payable on the applicable calculation dates and notify the Client in writing of the fees calculated.

14 PAYMENTS AND STANDARD SETTLEMENT INSTRUCTIONS

- 14.1 The Client authorises MERJ in accordance with their usual practice, to withdraw from the relevant MERJ Account where Client Funds and/or Eligible Assets are held (including, where relevant, the Segregated Funds Account), and to debit accordingly, at any time any fee, commission or charge when it becomes payable to MERJ and/or any of its Associates.
- 14.2 MERJ may, in its absolute discretion, determine and advise the Client that if, on any date-
- 14.2.1 the same amounts are payable under this Agreement in respect of the same type of Transaction by each party to the other in the same currency, then, on that date, each party's obligation to pay that amount is automatically satisfied and discharged; and
- 14.2.2 the aggregate amount payable by one party exceeds the aggregate amount that is payable by the other party in the same currency, then, on that date, the amounts



payable by each party to the other party are to be paid or satisfied by payment of the net amount of those obligations by the party having a net debit to the party having a net credit.

- 14.3 A MERJ appointed Service Provider will ensure that it complies at all times with its memorandum and articles of associations or memorandum of incorporation, whichever is applicable, and that all payments made by MERJ will be in line with the standard settlement instruction issued by the Client or the relevant third party.

15 RISK

- 15.1 The Client acknowledges and agrees that –
- 15.1.1 the Client has read and understood the risks of entering into Transactions outlined in the Risk Disclosure Statement and/or on the Website; and
- 15.1.2 entering into Transactions incurs the risk of loss as well as the prospect of profit; and
- 15.1.3 it accepts such risks, which may result in financial loss.

16 EXEMPTION, INDEMNITY AND INSURANCE

- 16.1 Subject to clause 5, MERJ shall not be liable for, and the Client hereby indemnifies MERJ against, any claims for loss, expense or damage which the Client may suffer, howsoever such loss, expense or damage may arise or be suffered, in respect of the Transactions concluded by the Client.
- 16.2 The exemption and indemnity in clause 16.1 shall not extend to any loss, expense or damage which arises as a result of the fraud, dishonesty or gross negligence of MERJ or any director, employee, officer, or agent of MERJ.
- 16.3 MERJ shall, to the extent, and if required by the Act arrange and maintain, at its own expense, insurance cover in respect of any liability which may be incurred by MERJ in connection with this agreement. MERJ shall on request from the Client furnish the Client with written confirmation of the amount of such insurance cover.

17 SEGREGATION OF MERJ PLATFORM PARTICIPANTS' ASSETS AND MERJASSETS

- 17.1 MERJ shall maintain Client Funds separate from its own funds in accordance with the Act and the Code of Conduct.
- 17.2 In the event of a loss of any or all of such funds, including interest on such funds, such loss will be apportioned gradually as circumstances and the liabilities of MERJ may permit.



- 17.3 In respect of funds held on behalf of members' clients and direct clients MERJ must pay to the clients such interest as it may from time to time receive on such funds, less a charge in respect of the Services rendered by MERJ or an external administrator as the case may be.
- 17.4 MERJ must satisfy the Securities Authority that it holds adequate insurance cover against losses of funds held or deposited by MERJ arising from the negligence, dishonesty or fraud of any employee of MERJ, an external administrator or from theft.
- 17.5 MERJ may appoint agents, who are licensed as discretionary financial services providers, to manage the investments of funds in Client Funds. Such investments will be restricted to money market investments as stipulated in Directive 8 of the MERJ Exchange Rules.

18 REPRESENTATIONS AND WARRANTIES

- 18.1 MERJ and the Client represents and warrants to the other that -
- 18.1.1 its obligations under each of this Agreement and each Transaction are legal, valid, binding and enforceable in accordance with its terms, subject to equitable principles and insolvency laws of general application;
 - 18.1.2 no litigation, arbitration or administrative proceeding is current, pending or, to its knowledge, threatened that has or could have a material adverse effect on it or on MERJ's ability to exercise or enforce its rights under this Agreement or any Transaction;
 - 18.1.3 it is solvent and able to pay its indebtedness as it falls due;
 - 18.1.4 no Event of Default has occurred and is continuing;
 - 18.1.5 the execution and delivery of, and observance under, this Agreement and each Transaction, and any instrument in connection with this Agreement to which it is a party, do not violate or conflict with any Applicable Laws, any provision of its constituent documents, any order or judgment of any court or Public Authority applicable to it or any of its assets or any contractual restriction binding on or affecting it or any of its assets;
 - 18.1.6 all consents required to be obtained by it in connection with the execution, delivery and performance of this Agreement, including in relation to its access to and use of a MERJ Platform, have been obtained and all Transactions are valid and subsisting.
- 18.2 The Client represents and warrants that -



- 18.2.1 all information provided by the Client to MERJ in connection with this Agreement and each Transaction was true in all material respects as at the date when that information was provided and remains so as at the date of this Agreement; and
- 18.2.2 there are no facts or circumstances that have not been disclosed to MERJ that would make that information untrue or misleading in any material respect;
- 18.2.3 the Client's access to and use of each MERJ Platform and the Website complies with -
- 18.2.3.1 all Applicable Law (including all relevant export laws and regulations to ensure that no software or any portion of it is exported, directly or indirectly, in violation of those laws);
- 18.2.3.2 the Rules, policies and procedures (whether stated orally or in writing) applicable to the MERJ Platform and this Agreement;
- and the Client has all consents, rights, authority and has taken all actions necessary, to use the MERJ Platform and enter any Transactions relating thereto;
- 18.2.4 the Client is not in default under -
- 18.2.4.1 any agreement relating to indebtedness; or
- 18.2.4.2 any guarantee; or
- 18.2.4.3 any other agreement,
- to an extent or in a manner that has or would have a material adverse effect on the Client;
- 18.2.5 the Client is acting for the Client's own account, and it has made its own independent decision to enter into this Agreement and each Transaction, and whether any Transaction is appropriate or proper, based upon the Client's own judgment and upon advice from such advisers as the Client has deemed necessary;
- 18.2.6 the Client is not relying on any communication (written or oral) of MERJ as investment advice or as a recommendation to enter into this Agreement or any Transaction, it being understood that information and explanations related to the terms and conditions of a Transaction are not considered investment advice or a recommendation to enter into that Transaction; and
- 18.2.7 the Client has not received from MERJ any assurance or guarantee as to the expected results of any Transaction;
- 18.2.8 the Client is capable of assessing the merits of and understanding (on the Client's own behalf or through independent professional advice), and understands and accepts, the terms, conditions and risks of each Transaction; and



- 18.2.9 the Client is capable of assuming, and assumes, the financial and other risks of each Transaction;
- 18.2.10 MERJ does not act as a fiduciary for or an adviser to the Client in respect of any Transaction; and
- 18.2.11 except as disclosed to, and accepted in writing by, MERJ, no security interest exists over or affects, nor is there any agreement to give or permit to exist any security interest over or affecting, any Account or funds payable or paid to MERJ.
- 18.3 If the Client is a company, the Client represents and warrants that -
- 18.3.1 it is incorporated, has full power and authority to enter into and comply with its obligations under this Agreement and each Transaction; and
- 18.3.2 has taken all corporate and other action and obtained all consents needed to enable it to do so; and
- 18.3.3 the execution, delivery and performance of this Agreement and each Transaction does not violate its founding documentation.
- 18.4 If the Client is trustee of a trust, the Client represents and warrants that -
- 18.4.1 the Client is entering into this Agreement and each Transaction as duly appointed trustee of the trust; and
- 18.4.2 the Client is presently the sole trustee or, if not, that all trustees have entered into this Agreement;
- 18.4.3 the trust was validly created and is in existence at the date of the Client's submission of the Application Form;
- 18.4.4 the execution, delivery and performance of this Agreement and each Transaction is permitted by the terms of the trust deed and does not violate the trust deed or the trust; and
- 18.4.5 the trust is solely constituted by the trust deed;
- 18.4.6 the Client has full power and authority to enter into and comply with its obligations under this Agreement and each Transaction; and
- 18.4.7 the Client has taken all action and obtained all consents necessary to enable it to do so; and
- 18.4.8 the Client is not in breach of the terms of the trust, whether related to this Agreement or not, and has the right to be indemnified from the assets of the trust for all liabilities incurred under this Agreement and each Transaction;

18.4.9 even though the Client is entering into this Agreement and each Transaction as trustee of a trust, the Client is personally liable to meet any obligations under this Agreement and each Transaction.

18.5 Each of the representations and warranties in this clause is deemed to be repeated continuously so long as this Agreement remains in effect by reference to the facts and circumstances then existing.

19 MARKET HOURS

19.1 Subject to clause 18.2 MERJ is under no obligation, to quote prices and rates and accept instructions (whether oral, written or electronic) in relation to any Transaction outside of MERJ's business days and market hours.

19.2 MERJ is under no obligation to quote prices or rates or accept instructions (whether oral, written or electronic) in relation to any Transaction during any time when the relevant Eligible Asset market is closed for business.

20 LEGAL AND REGULATORY REQUIREMENTS

20.1 Notwithstanding any other provision of this Agreement or the Rules, MERJ may take any action it considers necessary or desirable in its absolute discretion to ensure compliance with all Applicable Law and Rules.

20.2 The Client undertakes to comply with all Applicable Law and Rules.

20.3 The Client acknowledges that, for the purpose of compliance with any Applicable Laws or Rules, MERJ may be required to report details relating to the Client to the relevant authorities.

21 TAXES

21.1 MERJ is entitled to deduct or withhold any Tax, as required by law to be deducted or withheld, from any payment made under this Agreement, or any payment made under any Transaction or any amount credited to the MERJ Account where Client Funds are held (including, where relevant, the Segregated Funds Account) or any Account.

22 FORCE MAJEURE

22.1 MERJ is not in default or breach of this Agreement or any Transaction to the extent that Force Majeure arises.

22.2 Subject to clause 22.3, if Force Majeure arises, MERJ is to use its reasonable endeavours to give notice as soon as reasonably practicable to the Client accordingly.

22.3 MERJ is not liable to the Client for any failure or delay in giving this notice.



- 22.4 If Force Majeure arises, and regardless of whether or not MERJ has given the notice referred to in clause 22.2, MERJ may take whatever steps in relation to this Agreement or any Transaction that, in its opinion, are necessary or desirable, including -
- 22.4.1 changing or restricting any hours within which the Client may enter into Transactions; or
 - 22.4.2 amending this Agreement or any Transaction, to the extent only that it is not possible, practicable or legal for MERJ to perform or comply with its obligations to the Client under this Agreement or any Transaction; or
 - 22.4.3 terminating, closing out or not rolling over any Transaction or cancelling any instructions or orders under this Agreement or any Transaction; or
 - 22.4.4 taking or omitting to take any other action that MERJ, acting reasonably, deems to be appropriate in the circumstances having regard to its business and its clients generally.

23 EVENTS OF DEFAULT

- 23.1 An Event of Default is any of the following events or circumstances with respect to MERJ or the Client, as appropriate (the “**Defaulting Party**”, the other party being the “**Non-defaulting Party**”) -
- 23.1.1 any representation or warranty made by MERJ or the Client under or in connection with this Agreement or a Transaction is later found to be incorrect or misleading in a material respect; or
 - 23.1.2 the Client fails to maintain margin at least equal to the Margin Requirement; or
 - 23.1.3 the Client fails to perform or comply with any of its obligations under this Agreement or any Transaction; or
 - 23.1.4 the Client is in breach of any Applicable Law or the Rules; or
 - 23.1.5 the conduct of the Client is such that, in the opinion of MERJ, it would cause a reasonably prudent financial person dealing in any of the Transactions to be of the view that the Client could be unable to perform and comply with any of the Client’s obligations under this Agreement or any Transaction, including strict compliance with any time limit; or
 - 23.1.6 where the Client is a natural person -
 - 23.1.6.1 the Client dies or becomes of unsound mind; or
 - 23.1.6.2 the Client’s person or estate is liable to be dealt with in any way under any law relating to mental health; or



- 23.1.6.3 in the absence of the Client making alternative arrangements, the Client is not contactable by MERJ for any period of 24 hours in order for MERJ to obtain instructions relating to any Transaction, any order or any obligations of the Client under this Agreement or any Transaction; or
- 23.1.6.4 the Client becomes insolvent or enters into a composition or arrangement for the benefit of creditors or if the Client commits an act of insolvency in terms of Applicable Law; or
- 23.1.7 MERJ or the Client, where the Client is a company -
 - 23.1.7.1 if either Party is deemed to be unable to pay its debts in terms of Applicable Law; and/or
 - 23.1.7.2 if either Party compromises or attempts to compromise with its creditors, or defers or attempts to defer payment of debts owing by either Party to its creditors generally; and/or
 - 23.1.7.3 any final judgment of any court or arbitration award against either Party remains unsatisfied for a period of 10 (ten) Business Days after it has been granted against such Party and for the purposes of this sub-paragraph, a final judgment means a judgment -
 - 23.1.7.3.1 which is not appealable, or
 - 23.1.7.3.2 which is appealable but in respect of which the period for the lodging of an appeal has lapsed and the relevant Party has failed to institute appeal proceedings, or
 - 23.1.7.3.3 which is not capable of rescission, or
 - 23.1.7.3.4 which is capable of rescission but in respect of which the period for applying for rescission has lapsed and the relevant Party has failed to apply for rescission or has applied for rescission of such judgment and the application for rescission has been denied; and/or
 - 23.1.7.3.5 if any property, moveable or immoveable, of either Party is attached in execution or by any process of any Court; and/or
 - 23.1.7.4 if either Party's members propose or pass a resolution to be placed in business rescue or for its liquidation or winding-up; and/or
 - 23.1.7.5 if either Party has an order granted against or in respect of it, in terms of which such Party is sought to be provisionally or finally wound up, liquidated, dissolved or placed under judicial management or has any equivalent application or proceedings brought against it in terms of any equivalent applicable legislation; and/or



- 23.1.7.6 any guarantee of or security given in respect of the Client's obligations under this Agreement is, without the consent of MERJ, withdrawn or becomes defective or insufficient.
- 23.1.8 If, at any time, an Event of Default has occurred in respect of the Defaulting Party, the Non-defaulting Party may give a Termination Notice to the Defaulting Party designating a Termination Date for the termination of all (or some only) Transactions (Terminated Transaction).

24 TERMINATION

- 24.1 This Agreement shall commence on the Commencement Date and shall continue until terminated in accordance with the provisions of 2 and the remaining provisions of this clause 4.
- 24.2 Subject to any applicable default proceedings in the Rules, MERJ and the Client shall be entitled to terminate this Agreement -
- 24.2.1 via the Website; or
- 24.2.2 by notice in writing to the other party of 60 calendar days; or
- 24.2.3 by written agreement, subject to the terms of such agreement.
- 24.3 Should MERJ -
- 24.3.1 cease to be a licensed Exchange in terms of the Act; or
- 24.3.2 be sequestrated, liquidated or placed under judicial management, whether provisionally or finally;

MERJ shall notify the Client immediately and take reasonable steps to ensure any outstanding business is completed promptly or transferred to another provider.

25 CLOSE-OUT

- 25.1 If –
- 25.1.1 an Event of Default occurs pursuant to clauses **Error! Reference source not found.** or **Error! Reference source not found.**; or
- 25.1.2 any other Event of Default occurs and the Non-defaulting Party gives a Termination Notice pursuant to clause 23; or
- 25.1.3 MERJ gives a Termination Notice pursuant to clause **Error! Reference source not found.**; or



- 25.1.4 Abnormal Market Conditions exist; or
- 25.1.5 clause 8 provides accordingly,
- then –
- 25.1.6 as from the Termination Date, the Terminated Transactions are terminated;
- 25.1.7 the amount payable in respect of that Termination Date and those Terminated Transactions is to be determined by MERJ and paid in accordance with this clause; and
- 25.1.8 MERJ may refuse to enter into any further Transactions.
- 25.2 Notwithstanding any other provision in this Agreement, the Parties agree that where –
- 25.2.1 an Event of Default occurs pursuant to clauses **Error! Reference source not found.** or **Error! Reference source not found.**; or
- 25.2.2 Abnormal Market Conditions exist,
- some or all Transactions in existence between them will (in the case of clause 25.2.1 and may (in the case of clause 25.2.2 immediately become Terminated Transactions and that –
- 25.2.3 the Termination Date is the date of the occurrence of such Event of Default or that such Abnormal Market Conditions first occur;
- 25.2.4 the nature of immediate termination is such that MERJ will not be able to give a Termination Notice to the Client prior to the termination taking effect; and
- 25.2.5 MERJ may, but is not obliged to, give a Termination Notice to the Client after such Transactions have been terminated, whether by way of electronic mail, text messaging, a message displayed on the Trading Platform or such other notice procedures as are set out in this Agreement.
- 25.3 The netted balance payable in respect of a Termination Date and the relevant Terminated Transactions is to be determined by MERJ as follows –
- 25.3.1 MERJ is to take an account of all money due between the parties in respect of the Terminated Transactions by calculating an amount equal to –



- 25.3.1.1 the sum of –
- 25.3.1.1.1 the amount calculated by MERJ in respect of the Terminated Transaction (“**the Settlement Amount**”).
- 25.3.2 all obligations in respect of that netted balance are to be satisfied by payment of the net amount due from or on behalf of the party having a net debit to or on behalf of the party having a net credit.
- 25.4 On or as soon as reasonably practicable after the Termination Date, MERJ is to give the Client notice specifying any amount payable in accordance with clause 25.3.
- 25.5 Any netted balance calculated in accordance with to clause 25.3 is payable in the case of –
- 25.5.1 a Termination Date which occurs as a result of an Event of Default, on the day on which notice given in accordance with clause 25.4 is effective; or
- 25.5.2 any other Termination Date, on the day which is two Business Days after the day on which notice given in accordance with clause 25.4 is effective.
- 25.6 The Parties agree that any Settlement Amount determined by reference to the Close Out Formula is a reasonable pre-estimate of loss and not a penalty.
- 25.7 The Parties agree that –
- 25.7.1 any Settlement Amount includes full and final payment in respect of the loss of bargain and the loss of protection against future risks; and
- 25.7.2 except as otherwise provided in this Agreement, neither Party is entitled to recover any additional damages as a consequence of those losses.
- 25.8 Notwithstanding any other provision of this Agreement and without limiting any right of setoff, off-set, combination of accounts, right of retention or withholding or similar right that either Party may have at law or in equity, the Client agrees that MERJ may debit and set off at current value any moneys due and payable by the Client to MERJ under this Agreement or any Transaction or otherwise against any moneys held by MERJ or payable by the Client.



- 25.9 The Client is liable to MERJ for any costs and expenses incurred by MERJ, acting reasonably, in connection with or arising out of the exercise by MERJ of its rights under this clause, together with interest on those costs and expenses.
- 25.10 The Client authorises MERJ to withdraw the amount of any such costs, expenses or interest payable under clause 25.9 from the MERJ bank account where Client Monies are held (including, where relevant, the Segregated Funds Account).

26 INDEMNITY

- 26.1 The Client indemnifies each of MERJ and the Associates (each, an indemnified party) against, and agrees to hold each of them harmless from, any and all losses, including Consequential Loss, sustained or incurred by an indemnified party arising out of or in connection with -
- 26.1.1 any breach of representation or warranty made by the Client under or in connection with this Agreement or any Transaction; or
 - 26.1.2 any failure by the Client to comply with or perform any of its obligations under or in connection with this Agreement or a Transaction; or
 - 26.1.3 any access or use or attempted access or use to or of a MERJ Platform by the Client and any person accessing or using a MERJ Platform through any Security Credentials, whether or not such access or use is authorised by the Client; or
 - 26.1.4 any third party claim related to the access or use or attempted access or use to or of a MERJ Platform by the Client, any component of a MERJ Platform or any data provided through a MERJ Platform or relating to decisions or advice arising out of such access or use; or
 - 26.1.5 any claim by any Licensor arising or resulting from the Client's access or use or attempted access or use to or of a MERJ Platform; or
 - 26.1.6 any insufficiency whatsoever with respect to the environment from which the Client accesses or uses a MERJ Platform and/or with respect to the Client's security measures to prevent unauthorised access to or use of a MERJ Platform and any security breach in relation to a MERJ Platform (including any access to or use of any of MERJ's other systems not covered by this Agreement and any software viruses or other activities that comprise the security arrangements of MERJ's IT infrastructure or network) caused directly or indirectly by the Client or any of its Representatives; or
 - 26.1.7 any error, corruption or delay in any order or other instruction (whether oral, written or electronic) communicated by the Client; or



- 26.1.8 acting on any order or instruction (whether oral, written or electronic) which is communicated using any Security Credentials; or
 - 26.1.9 the termination by MERJ of any Transaction under this Agreement; or
 - 26.1.10 the enforcement of an indemnified party's rights under this Agreement or any Transaction, except and to the extent that the loss or Consequential Loss is sustained or incurred by an indemnified party directly as a result of its gross negligence or willful default.
- 26.2 Each indemnity in this clause constitutes a separate and independent obligation of the Client from its other obligations under this clause.
- 26.3 No proof or evidence of any actual loss, including consequential loss, may be required by the Client.

27 EXCLUSION OF LIABILITY

- 27.1 MERJ is not liable to the Client for any loss or consequential loss suffered or incurred by the Client arising out of or in connection with this Agreement or any Transaction, whether in contract, delict, or otherwise, including -
- 27.1.1 any error, corruption or delay in any order, instruction or other communication (whether oral, written or electronic) by the Client; or
 - 27.1.2 MERJ acting on any order, instruction or other communication (whether oral, written or electronic) through any Security Credentials; or
 - 27.1.3 any misrepresentation of any information provided by or on behalf of MERJ Exchange Limited in relation to this Agreement or a Transaction; or
 - 27.1.4 except in the case of fraud by MERJ, the reliance of the Client on a rate or a price which the Client knew, or ought reasonably to have known, to be materially incorrect; or
 - 27.1.5 the entry into of a Transaction, or other action, by the Client on the basis of money deposited in or credited to an Account, or (where applicable) the Segregated Funds Account or any other account where Client Money is held, in error by, or on behalf of, MERJ; or
 - 27.1.6 the exercise, attempted exercise or non-exercise of any of the rights, powers or remedies of MERJ under this Agreement or any Transaction; or
 - 27.1.7 the occurrence and continuance of any Force Majeure; or
 - 27.1.8 any failure of the Client -



- 27.1.8.1 to access or use the MERJ Platform for its intended purposes, whether as a result of failure by MERJ or otherwise; or
- 27.1.8.2 to maintain the security, integrity and confidentiality of all Security Credentials; or
- 27.1.8.3 to verify its MERJ Platform Communications and any communications sent by MERJ by way of the MERJ Platform, other notices and communications and other reports as may be published by MERJ; or
- 27.1.8.4 any deficiency whatsoever of the MERJ Platform, including failure of, or inability to, access or use the MERJ Platform; or
- 27.1.8.5 the occurrence of Abnormal Market Conditions; or
- 27.1.8.6 any failure of a telecommunications link or network by which the Client may seek access to or use of a MERJ Platform; or
- 27.1.8.7 with respect to any information published on the Website, including any claims or losses in relation to the accuracy, reliability or timeliness of such information; or
- 27.1.8.8 with respect to any support, or assistance provided by MERJ, including any claims or losses in relation to technical support, trading support and account administration support.

28 TAPE RECORDING

- 28.1 The Client acknowledges and agrees that MERJ may -
 - 28.1.1 record all telephone conversations between the Client and MERJ; and
 - 28.1.2 submit the recording, or a transcript from the recording, as evidence to any court or in any proceeding for the purpose of establishing any matters pertinent to this Agreement or any Transaction.
- 28.2 The Client acknowledges and agrees that MERJ is under no obligation to retain a recording or transcript made by MERJ and that MERJ may destroy such recording or transcript.

29 CONFIDENTIALITY

- 29.1 Each Party undertakes, without the prior written consent of the other Party -
 - 29.1.1 not to use (other than in performing its obligations or exercising its rights under this Agreement or a Transaction) or disclose to any person any Confidential Information it has or acquires under or pursuant to this Agreement or any Transaction; and



- 29.1.2 to make every effort, including issuing legal proceedings, to prevent the use or disclosure of Confidential Information by any person.
- 29.2 The obligations contained in clause 29.1 do not apply -
 - 29.2.1 to the extent required by Applicable Law, by the Rules of MERJ of any relevant Exchange, or other Public Authority; or
 - 29.2.2 to the extent that the information is already in the public domain (other than by virtue of a breach by it of the provisions of this Agreement or any Transaction); or
 - 29.2.3 to any information that each party agrees in writing is not Confidential Information; or
 - 29.2.4 to the extent that either party must use or disclose Confidential Information in order to perform its obligations under, or comply with the terms of, this Agreement or any Transaction; or
 - 29.2.5 to any information about the Client that MERJ, in its absolute discretion, deems necessary to disclose to its Associates provided that each of those persons -
 - 29.2.5.1 is made aware of the provisions of this clause; and
 - 29.2.5.2 needs to know that information for the purpose of performing obligations or exercising rights under this Agreement or a Transaction as the case may be.
- 29.3 If either party becomes aware, or suspects, that any unauthorised person has obtained or attempted to obtain access to Confidential Information of the other party, that party is immediately to notify the other party and take the steps reasonably available to it to protect that Confidential Information.

30 DATA PROTECTION LAWS

MERJ agrees that it shall –

- 30.1 use and apply appropriate measures, procedures and controls in the processing of the Client's personal information in terms of this Agreement, it being agreed that MERJ shall process the Client's personal information in accordance with the Privacy Policy;
- 30.2 ensure that in the course of the performance of its obligations in terms of this Agreement, it complies with all Applicable Law relating to the protection of data or personal information
- 30.3 comply with all applicable industry codes of conduct to the extent that they regulate or relate to the processing of personal information.



31 CONFLICTS OF INTEREST

- 31.1 The Client acknowledges and agrees that MERJ is not responsible for any loss, including consequential loss, which may result directly or indirectly from services or actions provided or taken pursuant to this Agreement.
- 31.2 The Client acknowledges that MERJ's relationship to the Client is not that of a fiduciary and MERJ owes no fiduciary duties to the Client.

32 INITIAL MARGIN AND VARIATION MARGIN

- 32.1 For these purposes the Client –
- acknowledges and agrees that Client is required to maintain the required Initial Margin pursuant to the product specification published on the MERJ website and provide the required variation margin at all times to retain its position. MERJ will reflect the movements in margin in the clients account.

33 SHARING OF COMMISSIONS, FEES AND CHARGES

- 33.1 The Client acknowledges and agrees that MERJ may share commissions, fees and charges with its Associates or other third parties or receive remuneration from them in respect of Transactions.
- 33.2 Details of these commissions, fees, charges, remuneration or sharing arrangements will be disclosed in accordance with any requirements of Applicable Law.

34 INSTRUCTIONS

34.1 Instructions

- 34.1.1 The Client may place an order or otherwise give MERJ instructions (whether oral, written or electronic) as specified in any then-current Risk Disclosure Statement or otherwise published or provided by MERJ.
- 34.1.2 MERJ may, in its absolute discretion, decide whether or not to accept any oral, written or electronic instructions.
- 34.1.3 MERJ may act upon the oral, written or electronic order or instruction, including any MERJ Platform Communications, of the Client, or any person who appears to MERJ to be the Client, notwithstanding that the person is not, in fact, the Client.
- 34.1.4 In particular, MERJ may act upon any MERJ Platform Communications using the Client's Security Credentials.



- 34.1.5 The Client is to keep all security information relating to a MERJ Platform, its Transactions, each Account and this Agreement, and all Security Credentials, confidential and secure.
- 34.1.6 MERJ is not required to establish the authority of any person quoting the Client's Security Credentials.
- 34.1.7 If the Client is aware or suspects that any of these things is no longer confidential or secure, then the Client is to contact MERJ as soon as practicable in order that it or they may be changed or otherwise made secure.

34.2 Required instructions, etc.

- 34.2.1 The Client must promptly give to MERJ any instructions which MERJ may require of the Client in respect of any Transaction or proposed Transaction.
- 34.2.2 If the Client does not promptly give those instructions, MERJ, acting reasonably, may take the steps at the Client's cost and expense as MERJ considers necessary or desirable for its own protection or the protection of the Client.
- 34.2.3 The Client authorises MERJ to charge the client account where Client Funds are held (including, where relevant, the Segregated Funds Account) with any such cost or expense of taking those steps.
- 34.2.4 The Client acknowledges and agrees that MERJ is not responsible for notifying the Client of any times, dates or events that may be relevant to any Transaction (including in relation to Transactions where MERJ may require instructions).
- 34.2.5 MERJ may (but is not in any circumstances obliged to) require confirmation (in the form that MERJ requires) of any order or instruction (whether oral, written or electronic) if -
- 34.2.5.1 the order or instruction is to close an Account or remit funds due to the Client;
or
- 34.2.5.2 it appears to MERJ, acting reasonably, that the confirmation is necessary or desirable.
- 34.2.6 MERJ may acknowledge an order, instruction or other communication (whether oral, written or electronic) orally, in writing or by way of a MERJ Platform.

35 ASSIGNMENT

- 35.1 Subject to this clause, this Agreement is binding upon and ensures for the benefit of each of MERJ and the Client and its successors and permitted assignees or transferees.



- 35.2 MERJ may assign or transfer any of its rights or obligations under this Agreement or any Transaction without the consent of the Client. Each assignee or transferee is to have the same rights against the Client under this Agreement or any Transaction as if named in this Agreement as MERJ.
- 35.3 MERJ may disclose, on a confidential basis, to a potential assignee, transferee or other person with whom contractual relations in connection with this Agreement or any Transaction are contemplated, any information about the Client, whether or not that information was obtained in confidence and whether or not that information is publicly available.
- 35.4 The Client may not -
- 35.4.1 assign or transfer (whether absolutely, in equity, by way of security or otherwise), declare a trust over or otherwise deal with any of its rights or obligations under this Agreement or any Transaction; or
- 35.4.2 allow any such assignment, transfer, trust or dealing to subsist, without the prior written consent of MERJ.
- 35.5 If an Event of Default occurs or the Client is in default of any of its obligations under this Agreement or any Transaction, MERJ may (without prejudice to any other rights it may have) at any time afterwards assign and transfer to any person (including any third party with whom MERJ has entered into Hedging Arrangements) with immediate effect all or any of its rights in respect of money owing to it under this Agreement or any Transaction, as well as any security or other remedies available to it in respect of that money.
- 35.6 If any such assignment is made, then the Client, if so required by MERJ and the assignee and transferee, is to acknowledge in writing that the assignee and transferee has assumed the rights and obligations of MERJ under this Agreement and any Transaction in relation to the relevant funds.

36 DISPUTE RESOLUTION

- 36.1 This section 33 shall not apply to a Member of the Exchange or any participant of MERJ Clearing and Settlement Limited or MERJ Depository and Registry Limited that is permitted by MERJ to provide security services to third parties. Instead the Rules shall dictate the dispute resolution procedures.
- 36.2 The Parties agree that any disputes in connection with this Agreement that cannot be successfully resolved through other means will be referred to arbitration by two arbitrators in accordance with the provisions of the Seychelles Commercial Code and Rules made thereunder.
- 36.3 Reference to arbitration shall be a condition precedent to any other action of law. The venue of arbitration shall be agreed by both parties but shall not be outside Seychelles.



37 NOTICES AND ADDRESSES OF SERVICES

- 37.1 Each of the Parties choose as the address for service and delivery of documents their respective addresses set out in the Client Application for the purposes of the giving of any notice, the serving of any process and for any other purpose arising out of or in connection with this Agreement.
- 37.2 Any notice given in terms of this Agreement shall be in writing and shall -
- 37.2.1 if delivered by hand be deemed to have been duly received by the addressee on the date of delivery;
 - 37.2.2 if posted by prepaid registered post be deemed to have been received by the addressee on the 4th (fourth) day following the date of such posting;
 - 37.2.3 if sent by courier be deemed to have been received on the date of delivery by the courier service concerned, unless the contrary is proved;
 - 37.2.4 if transmitted by electronic mail message, be deemed to have been delivered to and received by the addressee when the complete electronic mail message enters an information system designated or used for that purpose by the addressee and is capable of being retrieved and processed by the addressee provided that a message received after 4pm in the time zone of the Client will be deemed to have been received the next day.
- 37.3 Notwithstanding anything to the contrary contained or implied in this Agreement, a written notice or communication actually received by one of the Parties from the other shall be adequate written notice or communication to such Party.

38 AMENDMENTS

- 38.1 Except as specifically otherwise provided in any of the Annexures, MERJ may amend, modify or replace this Agreement and/or any of the then-current documents that comprise this Agreement at any time by -
- 38.1.1 written notice to the Client in accordance with clause 5; and/or
 - 38.1.2 posting notice accordingly and/or an amended form of this Agreement and/or any of its components on the Website; and/or
 - 38.1.3 posting notice accordingly and/or an amended form of this Agreement and/or any of its components on a MERJ Platform; and/or
 - 38.1.4 as otherwise permitted by Applicable Law.
- 38.2 The Client acknowledges and agrees that -



- 38.2.1 MERJ may make available to the Client any such notice and/or an amended form of this Agreement and/or any of its components to this Agreement by any one or more of the means specified in clause 38.1; and
- 38.2.2 if the notice and/or an amended form of this Agreement and/or any of its components is made available to the Client by more than one means, it is deemed to be made available to the Client at the earliest possible time.
- 38.3 A notice and/or an amended form of this Agreement and/or any of its components posted on the Website or on a MERJ Platform is deemed to have been made available to the Client at the time the relevant document was posted by MERJ on the Website or on the MERJ Platform.
- 38.4 Any amendment, modification or replacement to or of this Agreement and/or any of its components is effective on the date specified in the notice.
- 38.5 The amendment, modification or replacement to or of this Agreement is deemed to be accepted by the Client if the Client -
- 38.5.1 continues to enter into Transactions by way of the MERJ Platform; or
- 38.5.2 allows any outstanding Transaction to roll over.
- 38.6 This amendment, modification or replacement, where applicable, also amends the terms of any outstanding Transaction on that effective date.

39 GENERAL

- 39.1 Each of the provisions of this Agreement is separate and severable and enforceable accordingly. If any such term or condition is or becomes unenforceable for any reason whatsoever, that term or condition is severable from and shall not affect the validity of any other term or condition contained in this Agreement.
- 39.2 Each party will pay its own costs (including legal fees) of entering into this Agreement.
- 39.3 If the Client is a trustee, the Client undertakes -
- 39.3.1 to notify MERJ immediately in writing if -
- 39.3.1.1 the Client ceases for any reason or at any time to be the sole trustee of the trust; or
- 39.3.1.2 if there are two or more trustees, any other trustee ceases for any reason to be a trustee of the trust; or
- 39.3.1.3 the trust is determined or for any other reason ceases to exist; or
- 39.3.1.4 it becomes aware of any breach of trust; and



- 39.3.2 not to make any distribution of any capital of the trust which would result in the trust having insufficient assets to meet the Client's liabilities under outstanding Transactions and this Agreement.
- 39.4 Except as expressly set out in this Agreement, all warranties that may be implied into this Agreement by law are excluded to the maximum extent permitted by law.
- 39.5 Where this Agreement is executed by any party under power of attorney then, by executing this Agreement, each attorney is deemed to have stated that the attorney has received no notice of revocation of the relevant power of attorney.
- 39.6 The expiration, cancellation or other termination of this Agreement shall not affect those provisions of this Agreement which expressly provide that they will operate after such expiration, cancellation or other termination or which of necessity must continue to endure after such expiration, cancellation or other termination, notwithstanding that the relevant clause may not expressly provide for such continuation.
- 39.7 No indulgence, leniency or extension of time which any Party may give or allow to the other Party in respect of the performance of any obligation hereunder or under a Transaction, shall in any way prejudice the Party giving or allowing the indulgence, leniency or extension or preclude such Party from exercising any of its rights in enforcing the obligations of the other Party in terms of this Agreement and the Transaction. A provision of, or a right created under, this Agreement or any Transaction may not be waived except in writing executed by the party granting the waiver.
- 39.8 The person submitting the Application Form on behalf of the Client warrants his authority to do so.
- 39.9 This Agreement constitutes the entire agreement between the Parties as to the subject matter hereof and save as may be expressly set out herein, no agreements, representations or warranties between the Parties regarding the subject matter hereof other than those set out herein are binding on the Parties.
- 39.10 The rights of each party under this Agreement and each Transaction are cumulative and not exclusive of any rights provided by law.



RISK DISCLOSURE STATEMENT

The information in this Risk Disclosure Statement is general information only and does not take into account your personal objectives, financial situation and needs. You should consider these things and seek independent professional advice before making a decision about our Eligible Assets.

You must be satisfied that any trading you undertake in relation to the products described in this Risk Disclosure Statement is appropriate in view of your objectives, financial situation and needs. If you wish to conclude any of the Transactions, you are required to agree to the terms of the MERJ Platform Participation Agreement.

You should be aware of the following points:

- All Exchange based investment is exposed to a degree of risk.
- Market fluctuations may have an effect on the value, price or income of investments.
- Investment capital is not guaranteed, and past performance is not a guide to future investment performance.
- You are responsible for the selection of any transaction that you place on the Transaction Platform. As such, the performance of any transaction will depend mainly on investment decisions made by you. MERJ does not make any representations regarding the performance of any investment.
- Under certain market conditions it may be difficult or impossible to close out a position. This may occur, for example, where trading is suspended or restricted at times of rapid price movement.
- Prior to the commencement of trading, you should understand all commissions, fees and other transaction charges for which you will be liable.
- Your ability to trade depends on the continued operation of, among other things, the Transaction Platform, the internet, and your personal computer or internet enabled device. A fault, delay or failure of any of these things could prevent you from placing Orders and may result in losses on your Open positions.
- You should read all available information on the Transaction Platform including, but not limited to, the client Terms and Conditions and the “frequently asked questions” in order to properly consider your risks.
- You should carefully consider whether your financial position permits you to participate in listed instruments on the Exchange.



- You should carefully consider whether trading is appropriate for you in light of your experience, objectives, financial resources and other relevant circumstances.
- Before trading listed instruments on the Exchange, you should be aware of tax consequences and on this you should consult your lawyer, accountant or other tax advisor.

- **System Risks**

MERJ relies on a number of technology solutions to provide you with its online Transaction Platform. Transacting on the Transaction Platform may differ from trading on other automatic trading systems.

A disruption to the MERJ Platforms may mean you are unable to trade in products offered by MERJ when you wish and you may suffer a financial loss or opportunity loss as a result.

During a disruption of the Transaction Platform, it may be possible for you to continue to use our Eligible Assets by contacting us over the phone; however this will not be possible in every case.

- **Automatic Trading**

There are significant risks associated with using and relying on a web-based, electronic Transaction Platform. Such risks include, but are not limited to, risks related to the use of software and/or telecommunications systems such as software errors and bugs, delays in telecommunications systems, interrupted service, data supply errors, faults or inaccuracies and security breaches.

These risks and the occurrence of disruptive events are outside the control of MERJ and, accordingly, you will have no recourse against MERJ in relation to the use of or availability of our Transaction Platform or any errors in the software and/or related information systems.

There are important provisions regarding the use of the Transaction Platform contained in the MERJ Platform Participation Agreement. You must ensure that you fully understand these provisions and the risks involved in relying on an on-line, automatic trading system and the limitations in the service that MERJ can provide in relation to the Transaction Platform.

- **Transaction Platform Closed**

Due to the dynamic nature of the financial markets, it is possible that the value of your open positions will change while the trading function of the Transaction Platform is unavailable. In this case, you will not be able to trade in a product such as open a new transaction or



close out an open transaction until the trading function of the Transaction Platform is available again. You may suffer a financial loss or opportunity loss as a result.

- **Discretionary Powers of MERJ**

Under the MERJ Participation Agreement, MERJ has a number of discretionary powers which may affect your trading activities. These powers are set out in this Risk Disclosure Statement as well as the MERJ Platform Participation Agreement and you should ensure that you fully understand them.

- **Market Volatility**

Markets are subject to many influences which may result in rapid fluctuations and reflect unforeseen events or changes in conditions

In certain market conditions such as during times of price volatility in markets, quotes provided by MERJ may 'gap'. A gap means that a price may unexpectedly jump from one price level to another without trading at rates in between those two price levels or quotes. It is not possible for us to predict when a price 'gap' will occur or by how much. Price gaps are generally a result of unexpected news or previously unknown data being released (e.g. news of terrorist attacks, revaluation of a currency, geopolitical upheaval or natural disasters).

- **Client Acknowledgement**

By accepting the electronic check box as part of this application process I/We confirm receipt of this Risk Disclosure document and have read, understood and agree to its contents.





PRIVACY POLICY

The security of your Personal Information is important to us. We are committed to protecting the privacy, confidentiality and security of your Personal Information. Please read this Privacy Policy carefully as it includes important information regarding your Personal Information.

MERJ Exchange Limited (“**MERJ**” or “the Company”) owns and operates <http://www.merj.exchange> (“our Website”, “the Website” or “this Website”).

This Privacy Policy applies only to personal identifiable information collected on or through our Website by MERJ and various of its affiliates, including MERJ Clearing and Settlement Limited and MERJ Depository and Registry Limited (“we”, or “us”, or “our”). When we refer to “our Website”, “the Website” or “this Website” in this Privacy Policy we mean the specific webpages of www.merj.exchange that link to this Privacy Policy.

In this Privacy Policy, we may refer to personally identifiable information about you as your “Personal Information”. We may also sometimes collectively refer to handling, collecting, protecting and storing your Personal Information as “processing” such personal information.

If you have any questions or concerns, please do not hesitate to contact us at the details provided below under the heading “Contact Us”.

This Privacy Policy sets forth our Policy with respect to how we will collect, handle, store, share and protect your Personal Information when you:

- (a) Engage with us in relation to becoming an ATS Participant of MERJ by completing and submitting the online application form on our Website labelled as “MERJ ATS Participant Agreement”;
- (b) Engage with us in relation to becoming a Service Provider for MERJ by completing and submitting the online application form on our Website labelled under “Service Provider Agreement”;
- (c) Visit and use our Website; and
- (d) Otherwise contact us, whether as part of media or investor communications or as part of our stakeholder outreach activities or otherwise.

We will refer to the activities mentioned in items (a) to (b) above collectively as the “Activities”.

You do not have to give us your Personal Information in order to visit our Website.

We typically collect or obtain your Personal Information because you give it to us (for example when you engage with us in relation to the Activities) or because it is disclosed on publicly available sources.



We use your Personal Information only for processing your application in relation to Activities you would like to engage in with us or for providing and improving our Website. By using our Website for the purposes of the Activities mentioned above, you agree to the collection and use of your Personal Information in accordance with this Privacy Policy.

This Privacy Policy is also incorporated into the MERJ ATS Participant Agreement and the Service Provider Agreement which governs your relationship with us.

Personal Information

Your Personal Information that we collect or obtain typically includes any of the following –

- a) Your name, date of birth, gender, picture, identification documents, birth certificate, ethnicity, language, physical or mental health;
- b) E-mail address (including your business and/or personal addresses); home address; telephone number; other contact details; country of residence;
- c) Family circumstances (for example, your marital status when you enter it in a form on our Website, or it appears in any documentation you provide to us such as your marriage certificate);
- d) Education details, criminal and employment history;
- e) Financial and tax-related information (for example, your income, bank account and tax residency where such information appears in any documentation you provide to us);
- f) Blockchain identifiers, such as blockchain addresses and public keys;
- g) Usernames and passwords that you create when registering for an account with us;
- h) Correspondence sent by you or records of our communications with you;
- i) Postings on any blogs, forums, wikis and any other social media applications and services that we provide; and
- j) Details of how you like to use our Website, details of how you like to interact with us and other similar information.

Non-Personal Information

When you interact with the Website, we automatically collect certain personally non-identifiable information ("Non-Personal Information"). The Non-Personal Information we collect includes without limitation, your Internet Protocol ("IP") address, domain name of your internet service provider, your approximate geographic location, a record of the site pages that you visit, the time of your visits and aggregated Personal Information that cannot be used to specifically identify you. Such information, which is collected passively using various technologies is strictly for statistical purposes and to determine the visitor traffic patterns through the Website and cannot, in and of itself, be used to specifically identify you.

Cookies



We also usually collect or obtain information from you because we observe or infer that information about you from the way you interact with us and others. For example, in operating the Website, we use a technology called “Cookies”. Cookies are small text files that provide Non-Personal Information to us regarding the visitors to our Website. Our Cookies provide additional functionality to the Website and assists in personalizing your online experience. It further helps us analyze the Website usage more accurately and allows us to gauge the areas that are of the most interest to our visitors. None of our cookies contain any of your personally identifiable information.

Because you are using our Website, we assume that you are happy for us to use cookies in this way. If you are not happy, then you should either not use the Website or set your web browser to not accept cookies from us or use your web browser’s anonymous browsing setting (this is called ‘Incognito’ in Google Chrome, ‘InPrivate’ in Internet Explorer and ‘Private Browsing’ in Firefox).

Aggregated Personal Information

In an on-going effort to better understand and serve the users of the Website, we often conduct researches on our customer demographics, interests and behavior based on Personal Information and other information that we collect. This research may be compiled and analyzed on an aggregate basis and this aggregate information is strictly for statistical purposes and does not identify you personally and therefore is considered and treated as Non-Personal Information under this Privacy Policy.

Main Purposes for which we use your Personal Information

We will use your Personal Information in connection with the Activities. In particular, we will use your Personal Information to:

- a) verify your identity (including age and residency) when you are dealing with us;
- b) determine your eligibility for any of our services;
- c) correspond and manage our relationship with you;
- d) improve our website based on your information and feedback;
- e) monitor the use of our products and services;
- f) carry out education;
- g) manage and resolve any complaints or issues;
- h) provide you with information about our services; and
- i) tailor content of our Website to provide you with a more personalized experience and draw your attention to information about products and services that may be of interest to you.

We are not in the business of selling or supplying your Personal Information to any third parties. We consider this information to be required to enable us to provide the services you may require.



Use of Personal Information for other activities that form part of the operation of our business

We generally use your Personal Information for the purposes of, or in connection with, other activities that form part of the operation of our business. In general, these are:

- a) satisfaction of applicable legal or regulatory requirements;
- b) responding to requests from, and other communications with, competent public or juridical authorities;
- c) invoicing purposes as may be applicable;
- d) business development purposes; and
- e) prudent IT management.

USE OF PERSONAL INFORMATION IN OTHER CASES

Business Transfers

In the event of a corporate sale, merger, reorganization, dissolution or similar event, Personal Information may be part of the transferred assets. We may also share your Personal Information with our subsidiaries and/or affiliates for purposes consistent with this Privacy Policy and legislation regulating the use of personal information. Our subsidiaries and affiliates will be bound to maintain that Personal Information in accordance with this Privacy Policy.

Legal Requirements

We may disclose your Personal Information if required to do so by law or in the good faith belief that such action is necessary (i) to comply with a legal obligation, (ii) to protect and defend our rights or property, or (iii) to protect us against legal liability.

Non-Personal Information

As Non-Personal Information cannot be used to personally identify you, we may disclose, transfer or share Non-Personal Information for any lawful purpose.

How we protect the information we collect

We have put in place certain measures to ensure the security of the Personal Information we collect and to secure the correct use thereof. These measures are appropriate to the nature of the information provided to us and prevent unauthorized access. We take reasonable steps to ensure the reliability of our own staff and ensure that any person who processes information on our behalf achieves the same high standards that we set ourselves and limit their access to your



Personal Information to what is necessary for them to perform their responsibilities. Our security measures include the use of software firewalls and encryption systems. We generally store your Personal Information that we collect in electronic databases, some of which may be held on our behalf by third party data storage providers. At times, we may also keep hard copy of any records of your Personal Information in physical storage facilities. We use a range of security processes to protect the confidentiality and security of any Personal Information that we hold. We will ask for your express permission before we use your Personal Information for any purpose not disclosed above.

We take what we believe to be reasonable steps to protect the Personal Information provided via the Website from loss, misuse, unauthorized access, inadvertent disclosure, alteration, and destruction. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your Personal Information, we cannot guarantee the security of your data transmitted to our Website and any such transmission is at your own risk.

If you are a MERJ ATS Participant, the security of your personal data also relies on your protection of your personal data and particularly any identity information and your secure access credentials such as passwords you use to access the ATS. You must not share your secure access credentials with anyone. If you lose your secure access credentials or share them with a third party for any reason, the third party may have access to your account and your Personal Information, and you may be responsible for actions taken using your password. If you believe someone else has obtained access to your secure access credentials, please change them immediately and also contact us at compliance@merj.exchange.com immediately.

Request for access for Personal Information

If you want to access any of the Personal Information that we hold about you or to correct any aspect of it (because you think it is incomplete or might be incorrect), you may, after having provided adequate proof to confirm your personal identity, contact our compliance team on: compliance@merj.exchange.com

There may be cases where we may be unable to provide the information you request, such as where it would interfere with the privacy of others or result in a breach of confidentiality. In these cases, we will let you know why we cannot complete your request.

There may be cases where, if we are satisfied that your Personal Information is inaccurate, incomplete or out-of-date, irrelevant or misleading we may take reasonable steps to correct your Personal Information, even if you do not request us to correct it.



Your consent

By using our Website, you agree that you consent to this Privacy Policy, as may be updated from time to time.

Applicable Legislations

Use of our Website and any activities concluded with us are governed by the laws of the Republic of Seychelles. This Privacy Policy is written in line with international best practices. At the time of writing this Privacy Policy, the Republic of Seychelles does not have any legislations concerning the protection of data in force and in the event that a piece of legislation is introduced, this Privacy Policy may be amended to include any provisions that may be required in such legislations.

Changes to this privacy policy

The Website and/or any other information displayed on the Website may change from time to time. As a result, at times it may be necessary for us to make changes to the Website and this Privacy Policy.

We reserve the right to update or modify our Website and this Privacy Policy at any time and without prior notice to you. We will request your consent should any update or modification of the Website or Privacy Policy adversely affect your rights set out herein.

Please review this Privacy Policy periodically and especially before you provide any Personal Information to us. Your continued use of the Website, after any changes or revisions thereto or to this Privacy Policy, shall indicate your agreement with the terms of such revised Privacy Policy.

Hyperlinks

Our Website may contain links to and from the websites of our advertisers and/or affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please familiarize yourself with these policies before you submit any Personal Information to these websites.

Contact us

Please feel free to contact us if you have any queries regarding our Privacy Policy. We confirm our contact details are as follows:

Physical address: F28 Eden Plaza, Eden Island, PO Box 360, Republic of Seychelles;



Telephone: on +248 434 68 00 during 0830 to 1700 on Monday to Friday;

E-mail: at info@merj.exchange.com